Ultra ToF People Counter

VS135-P

User Guide

Safety Precautions

Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.

- Though the device is compliant with Class 1 (IEC/EN 60825-1:2014), please **DO NOT** look at the ToF sensor too close and directly.
- The device must not be disassembled or remodeled in any way.
- To avoid risk of fire and electric shock, do keep the product away from rain and moisture before installation.
- Do not place the device where the temperature is below/above the operating range.
- **Do not touch the device directly to avoid the scalds when the device is running.**
- The device must never be subjected to shocks or impacts.
- Make sure the device is firmly fixed when installing.
- Do not expose the device to where laser beam equipment is used.
- Use a soft, dry cloth to clean the lens of the device.

Declaration of Conformity

VS135-P is in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.

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For assistance, please contact

Milesight technical support:

Email: iot.support@milesight.com

Support Portal: support.milesight-iot.com

Tel: 86-592-5085280

Fax: 86-592-5023065

Address: Building C09, Software Park Phase III, Xiamen 361024, China

Revision History

Date	Doc Version	Description
Feb. 23, 2024	V1.0	Initial version
May 20, 2024	V1.1	1. Add 802.1x protocol; 2. Compatible with Milesight Development Platform and Milesight DeviceHub 2.0; 3. Add SSH enable/disable option; 4. Add shopping cart detection and trigger I/O settings; 5. Add ToF lighting mode and noise filtering; 6. Add validation record task list; 7. Add Enhanced Detection Mode; 8. Support to configure WLAN IP address; 9. Update installation distance.

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1. Product Introduction

1.1 Overview

VS135-P is a high-end people counting sensor that is based on deep learning AI and second-generation ToF technology. It is capable of adapting to various complex scenarios while ensuring excellent privacy protection. This sensor possesses an impressive accuracy of up to 99.8% in people counting, fully meeting your needs, and it delivers exceptional performance for both indoor and outdoor applications. With high ceiling mounting of up to 6.5m and an IP65 waterproof rating, it adapts seamlessly to any environment.

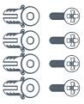
1.2 Key Features

- Up to 99.8% accuracy with the 2nd generation ToF technology and AI algorithm.
- Allow to collect more accurate people counting data by differentiating children / adults and detecting staffs via identification like staff lanyards for clearer people analysis.
- Support Multi-Device Stitching which enables the fusion of multiple devices, allowing for up to four-device stitching to expand coverage.
- Support queuing management via dwell time detection and regional people counting.
- Support advanced Heat Map function which provides deeper insights by visually representing the distribution and intensity of foot traffic.
- With radar sensor based ESG friendly working mode, it allows to experience full-speed operation when occupied while switching to a power-saving sleep mode when unoccupied.
- By incorporating 3-axis sensors for automatic height calibration, it ensures enhanced precision and guarantees accurate data analysis.
- Working well even in low-light or completely dark environments with great lighting adaptability
- Free from privacy concerns without image capturing.
- Automatically detect the optimal installation height, facilitating fast deployment and intelligent detection.
- High compatibility of data transmission via Ethernet port (HTTP/MQTT/CGI).
- Support local data storage and data retransmission to collect data securely.
- Quick and easy management with Milesight DeviceHub and Milesight Development Platform.
- Equip with Alarm I/O.

2. Hardware Introduction

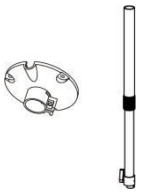
2.1 Packing List

1 × VS135-P Device

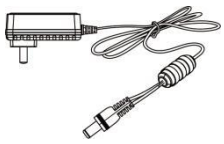


4 × Ceiling Mounting Kits

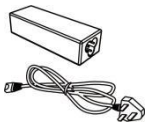
8 × Staff Tags



1 × VB01 Multifunctional Bracket Kit (Optional)



1 x Power Adapter (Optional)



1 x PoE Injector (Optional)

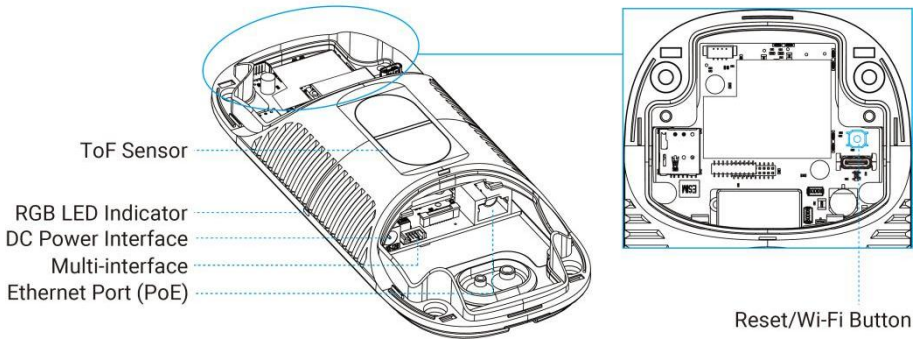
1 x Multi-interface Cable

1 × Quick Guide

1 × Warranty Card

If any of the above items is missing or damaged, please contact your sales representative.

2.2 Hardware Overview

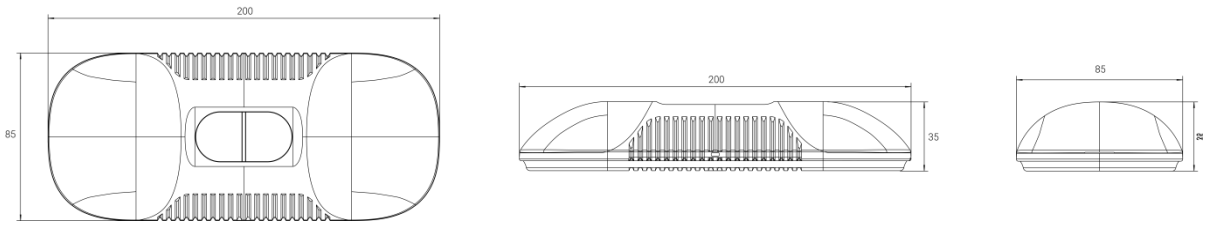


2.3 Reset Button

Function	Action	LED Indication
Turn On/Off Wi-Fi	Press and hold the power button for more than 3	Turn On/Off: Blue light blinks for 3 seconds. Wi-Fi On: Blue light on.

	seconds.	Wi-Fi Off: Green light on.
Reset to Factory Default	Press and hold the reset button for more than 10 seconds.	Green light blinks until the reset process is completed.

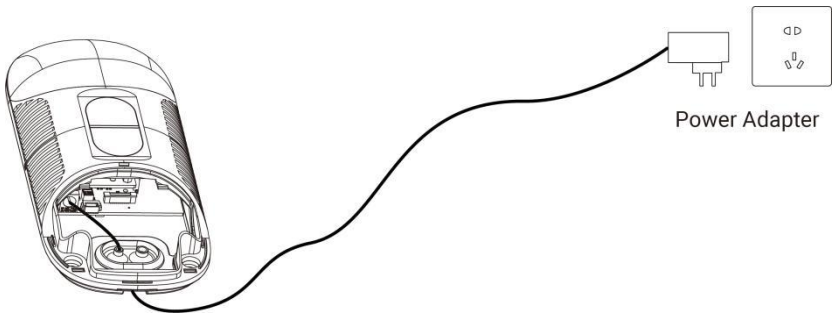
2.4 Dimensions (mm)



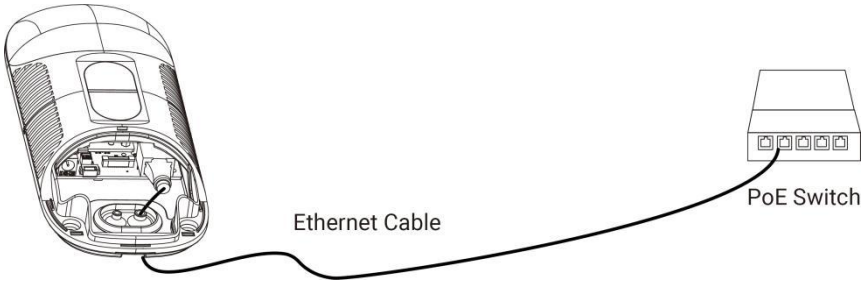
3. Power Supply

VS135-P can be powered by DC and 802.3at PoE+. Choose one of the following methods to power up the device.

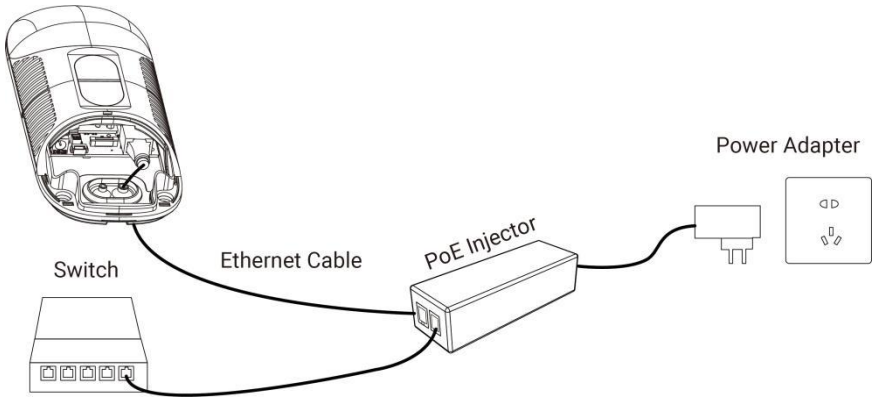
- **Powered by DC Power Adapter (12V, 2A)**



- **Powered by PoE Switch (802.3at standard)**



- **Powered by PoE Injector (802.3at standard)**



4. Access the Sensor

VS135-P provides user-friendly web GUI for configuration access via Wi-Fi or Ethernet port. Users need to customize the password when using the device for the first time. The default settings are as below:

Wi-Fi SSID: **People Counter_xxxxxx** (can be found on the device label)

Wi-Fi IP: **192.168.1.1**

Ethernet IP: **192.168.5.220**

Here are 2 ways of accessing the web GUI:

- **Wireless Method:**

Step 1: Enable the Wireless Network Connection on your computer, search for corresponding Wi-Fi SSID to connect it, then type 192.168.1.1 to access the web GUI.

Step 2: Select the language.

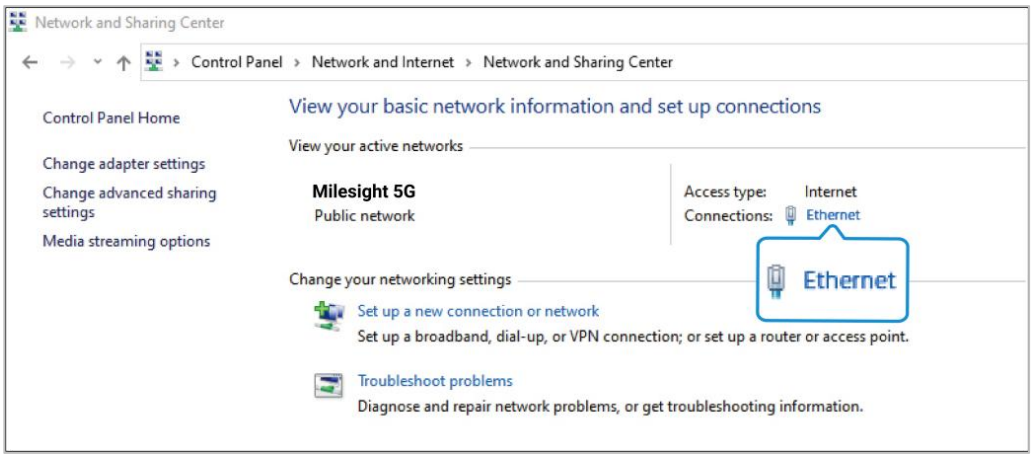
Step 3: Users need to set the password and three security questions when using the sensor for the first time (three questions can be skipped by refreshing webpage). After configuration, log in with username (admin) and custom password.

- **Wired Method:**

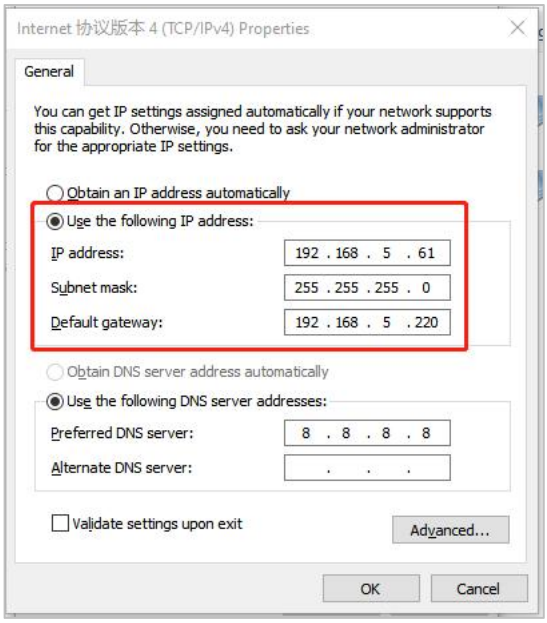
Step 1: Power on the device and connect the Ethernet port to a PC.

Step 2: Change the IP address of computer to 192.168.5.0 segment as below:

a. Go to Start→ Control Panel→ Network and Internet → Network and Sharing Center→ Ethernet→ Properties→ Internet Protocol Version 4 (TCP/IPv4).



b. Enter an IP address that in the same segment with sensor (e.g. 192.168.5.61, but please note that this IP address shall not conflict with the IP address on the existed network).



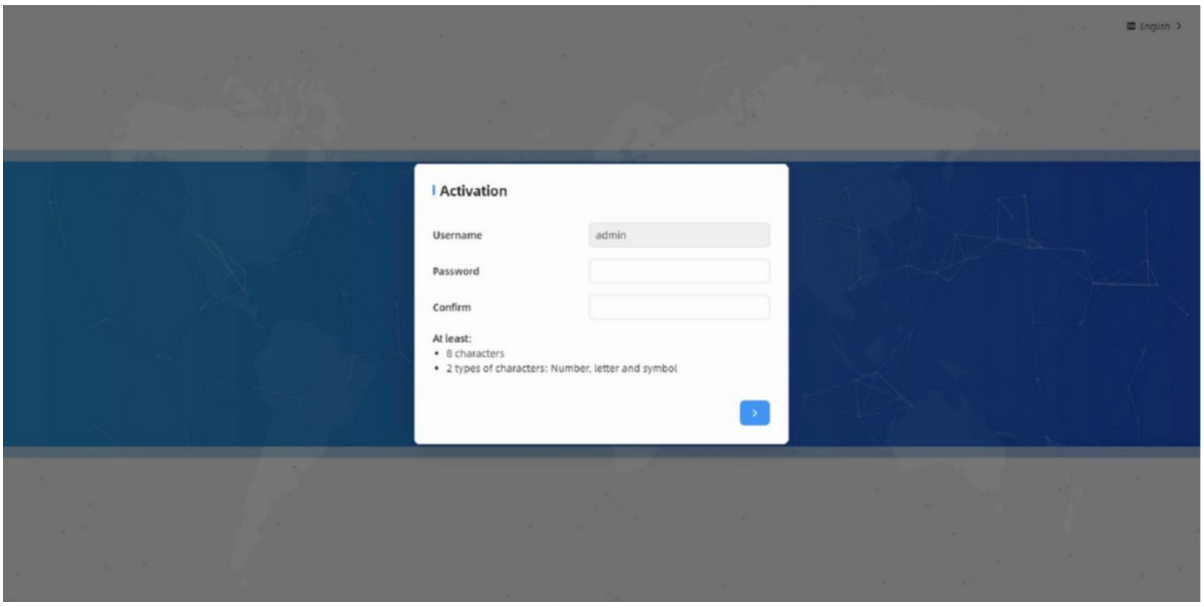
Step 3: Open the Browser and type 192.168.5.220 to access the web GUI.

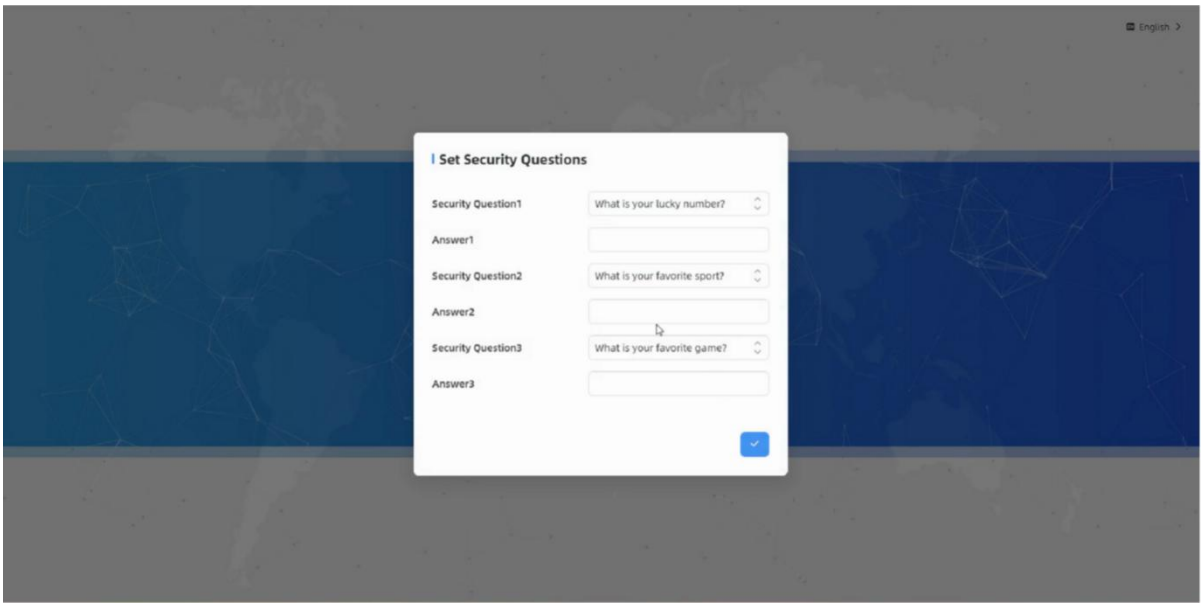
Step 4: Select the language.

Step 5: Users need to set the password and three security questions when using the sensor for the first time (three questions can be skipped by refreshing webpage). After configuration, log in with username (admin) and the custom password.

Note:

1) Password must be 8 to 16 characters long and should contains at least two kinds or more in combination with numbers, lowercase letters, uppercase letters and special characters.
2) You can click the “forgot password” in login page to reset the password by answering three security questions when you forget the password if you set the security questions in advance.

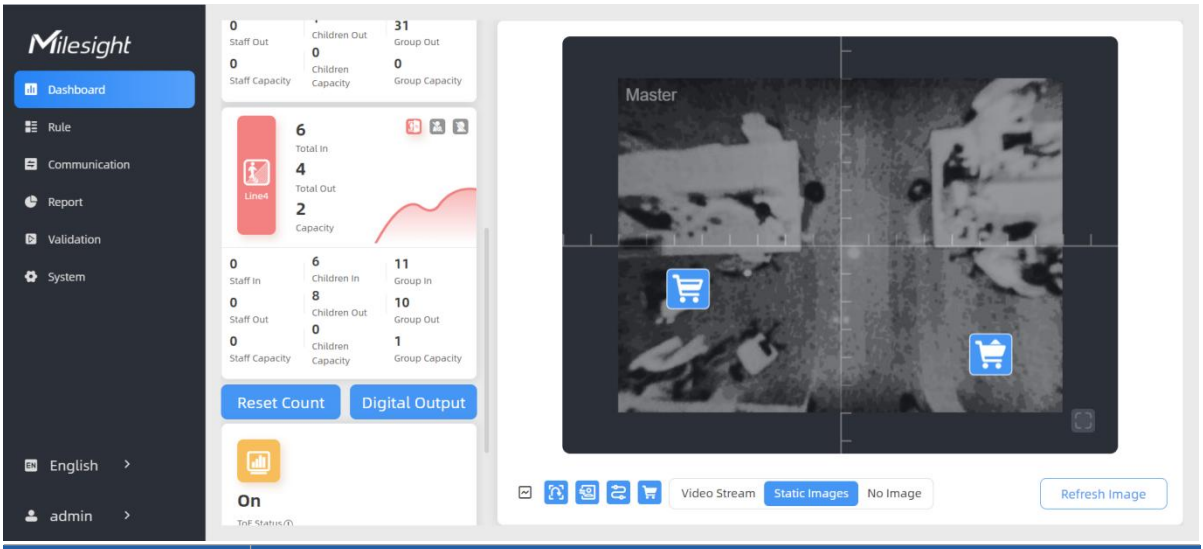




5. Operation Guide

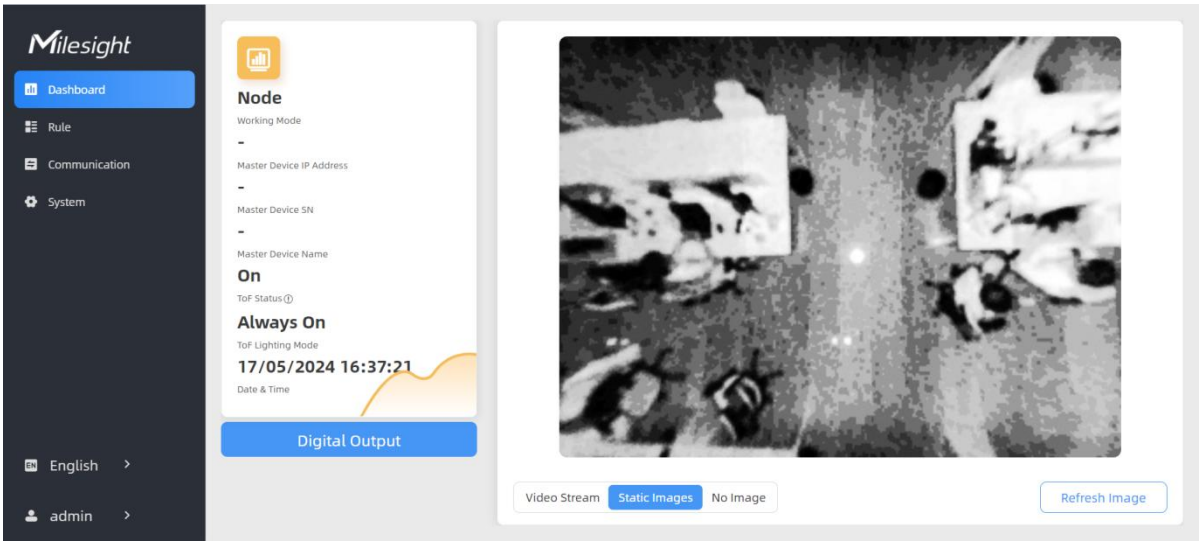
5.1 Dashboard

After logging on to the device web GUI successfully, user is allowed to view live video as following.

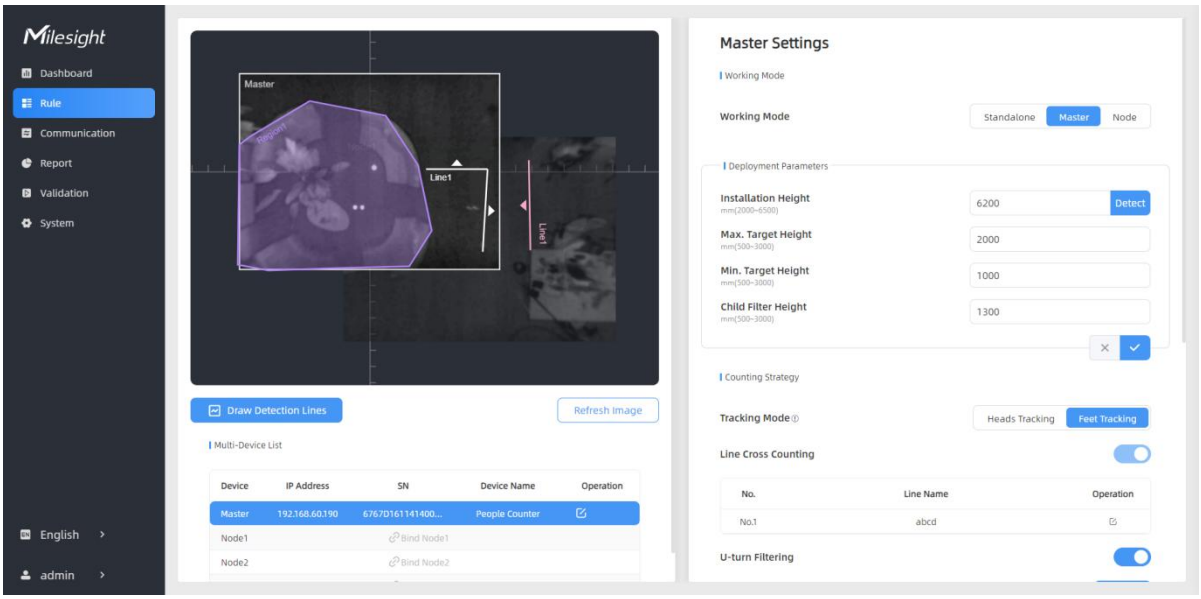


Parameters	Description
	Hide Capacity: Hide the total count data capacity; **Staff Excluded:** Exclude staff data from statistical data; **Children Excluded:** Exclude children data from statistical data.
Reset Count	Clear all accumulated entrance and exit people counting values.
Digital Output	Click to output high level signal from alarm out interface when Manual DO event is enabled. **Alarm Output:** dry contact, output=two contacts closure
	Click to show detection lines, U-turn areas, detection regions, tracking lines and shopping cart as needed.
Scence Preview	Select video stream preview, static image preview or no image preview as needed.

Note: When the working mode is Node mode, the device will not show people counting data.



5.2 Rule



VS135-P supports 3 working modes:

Standalone Mode: works as a standalone device to count people.

Master Mode: works as a master device to receive live view and tracks from other node devices. One master device can connect 3 node devices at most.

Node Mode: works as a node device to forward live view and tracks to the master device.

5.2.1 Basic Counting Settings

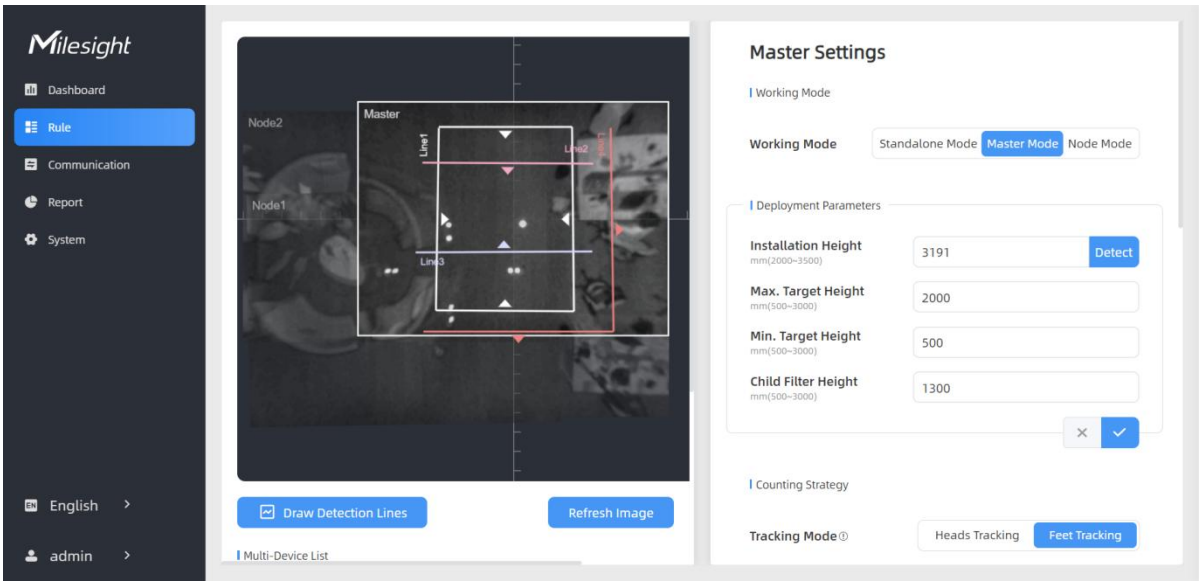
Draw Detection Lines

Users can draw detection lines to record the people count values which indicate the number of people enter or exit.

Step 1: Click **Draw Detection Lines.**

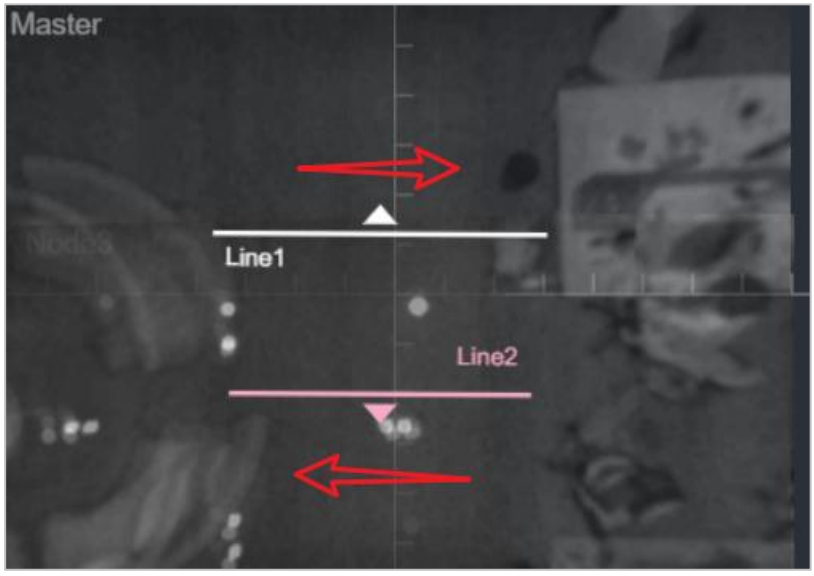
Step 2: Left-click to start drawing and drag the mouse to draw a line, left-click again to continue drawing a different direction edge, and right-click the mouse to complete the drawing. The line can be dragged to adjust the location and length. One device supports at most 4 broken lines with maximum 4 segments each.

Step3: If users need to delete the line, click **Draw Detection Lines** and select the line which need to be deleted, then click **Clear This Line** or click **Clear All**.



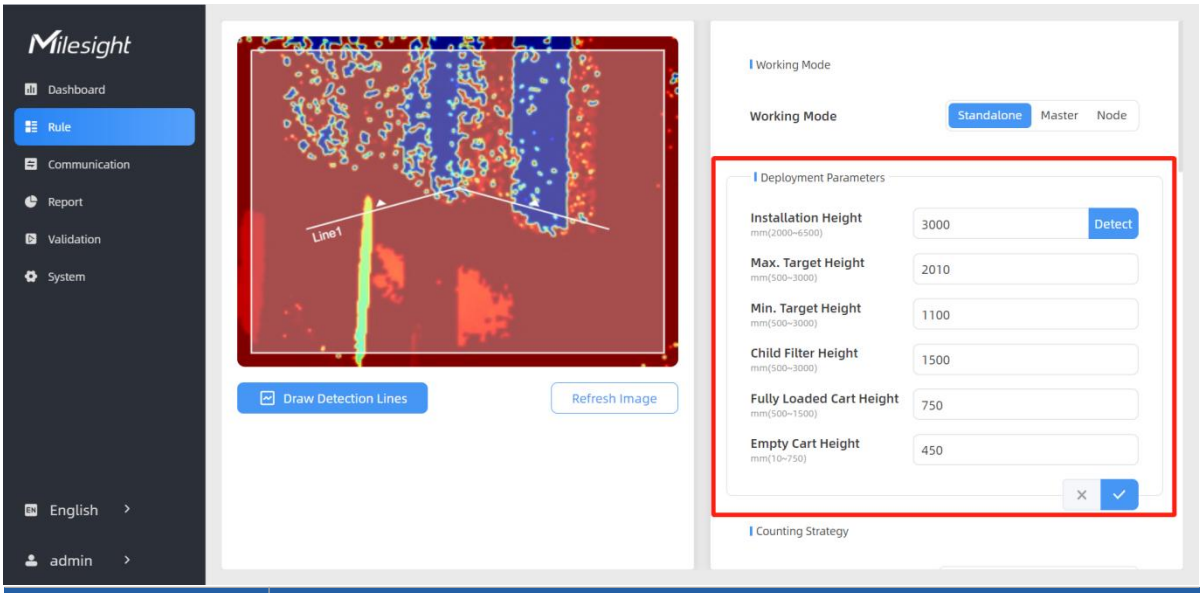
Note:

1) The arrow direction of the detection line depends on your drawing direction. If users need to flip the line, select the line which need to be flipped and click Flip Arrow Direction. And users can click Flip All to flip all detection lines.



2) Ensure that the detected target can pass through the detection line completely. It's recommended that the detection line is perpendicular to the In/Out direction and on the center of the detection area without other objects around.
3) Redundant identification spaces are needed on both sides of the detection line for the target detection. It ensures the stable recognition and tracking of the target before passing the detection line, which will make the detection and count more accurate.

Deployment Parameters

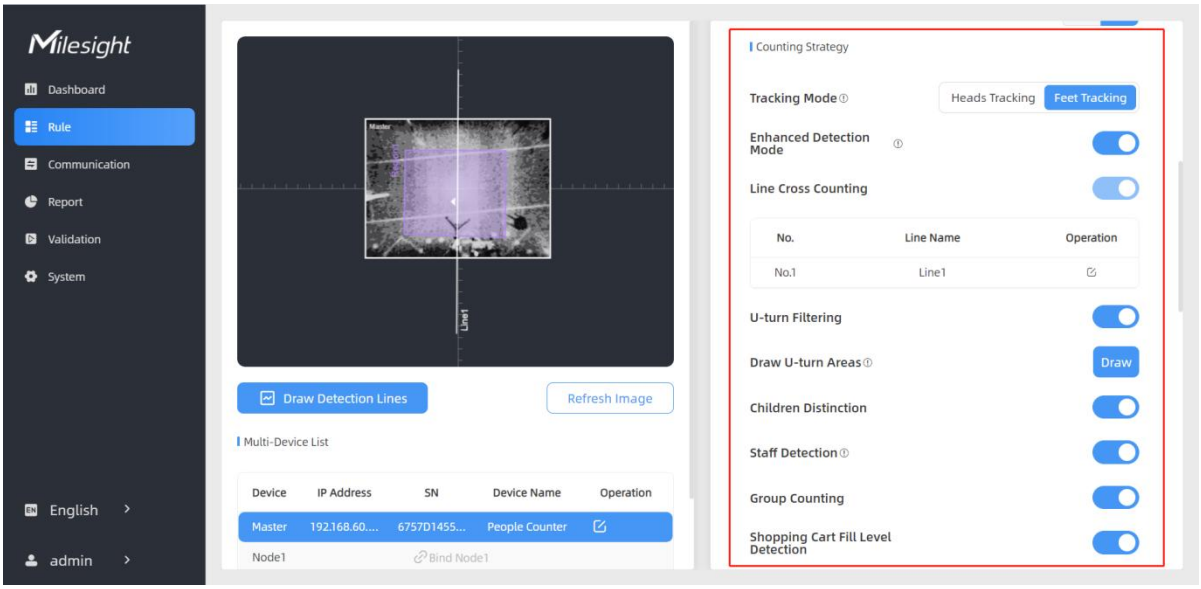


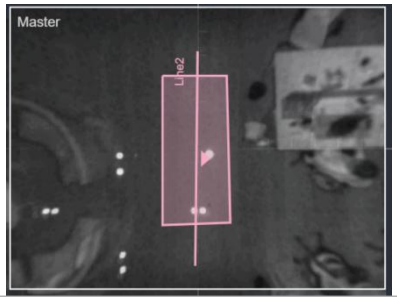
Parameters	Description
Installation Height	Set the device installation height. Click **Detect** to detect the current installation height automatically. **Note:** 1) Ensure that there is no object directly below the device avoiding interfering the height detection. 2) The automatic detection of the installation height is not supported with dark floor/carpet (black, grey, etc.)
Max Target Height	Set the maximum target height, then the device will ignore the objects higher than this setting value.
Min Target Height	Set the minimum target height, then the device will ignore the object shorter than this setting value.
Child Filter Height	Set the max child height when children distinction feature is enabled.
Fully Loaded Cart Height	Set fully loaded cart height when shopping cart fill level detection is enabled. The device will count the shopping cart as full when it detects the object inside the shopping cart higher than this height.
Empty Cart Height	Set empty cart height when shopping cart fill level detection is enabled. The device will count the shopping cart as empty when it detects the object inside the shopping cart shorter than this height.

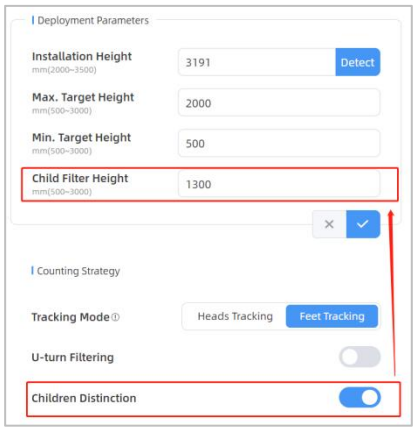
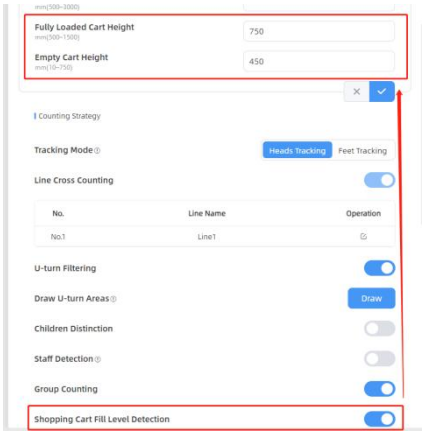
Note:

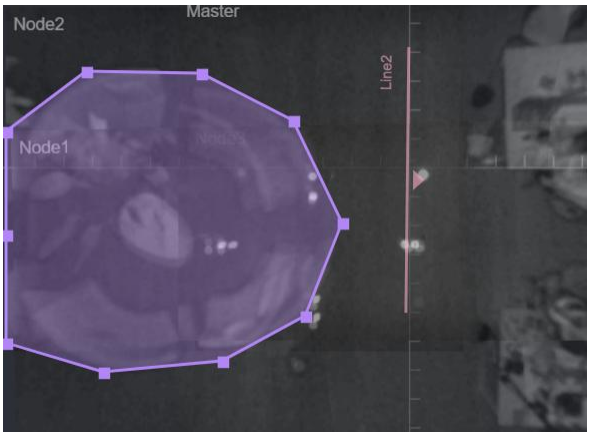
Due to the error in ToF distance measurement (0.035 m), the Max. Target Height should be set as maximum pedestrian height plus 0.035 m and the Min. Target Height as minimal pedestrian height minus 0.035 m in the actual applications. For example, if the pedestrian height is 1.6 m to 1.8 m, the Max. and Min. Target Height should be configured as 1.835 m and 1.565 m respectively.

Counting Strategy

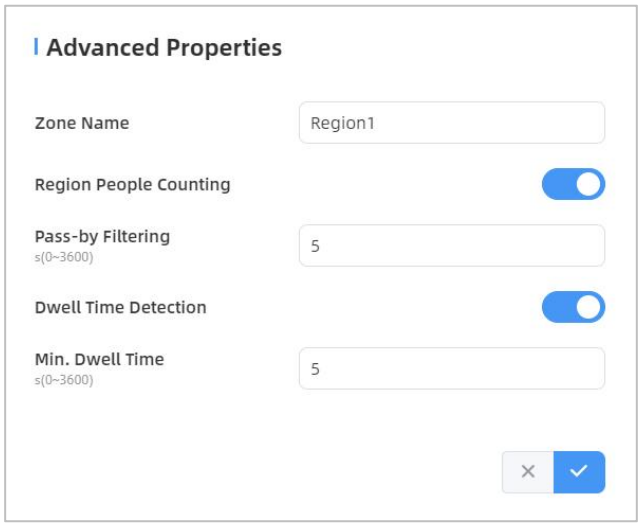


Parameters	Description
Tracking Mode	Select the tracking mode of counting, including Heads Tracking and Feet Tracking. **Note:** 1) Only Feet Tracking is supported when the working mode is multi-device stitching. 2) It is recommended to use heads tracking mode when the installation height is low in standalone working mode.
Enhanced Detection Mode	Turn on when the depth image is abnormal, it will ensure normal counting and detecting.
U-turns Filtering	When enabled, it allows to draw an area for every line and the device will count the In and Out values only when people passed this area. Users can left-click to start the drawing and add edges for this area, then right-click to stop drawing. 
Children Distinction	The device will detect the people shorter than child filter height as children.

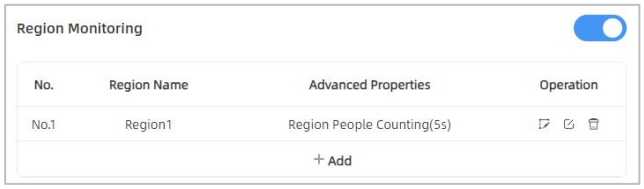
	
Staff Detection	The device will detect the people who wear reflective stripes as staff tags on the visible parts (neck, shoulders, etc.) as staffs. Reflective stripe requirements: width > 2cm, about 500 cd/lux.m^2
Group Counting	Click to enable the group counting function that based on the distance, moving direction and speed difference to gain deeper insights into customer' behaviors. **Note:** This function is only applicable for line cross people counting.
Shopping Cart Fill Level Detection	The device will count the carts of different status according to the preset shopping cart heights. **Note:** 1) Line cross counting and region people counting will include cart counting if this option is enabled. 2) The shopping carts will not trigger the device to send trigger reports immediately, but the device will only send trigger reports when people pass through. 
Region Monitoring	Click "+Add" to add the region monitoring. Up to 4 regions are supported with maximum 10 segments each. **Step 1:** Draw the region monitoring areas on the screen.



Step 2: You can customize the zone name. And click to enable Region People Counting and Dwell Time Detection as needed. Pass-by Filtering can be set to improve statistical accuracy and Min.Dwell Time can be set to improve statistical validity.



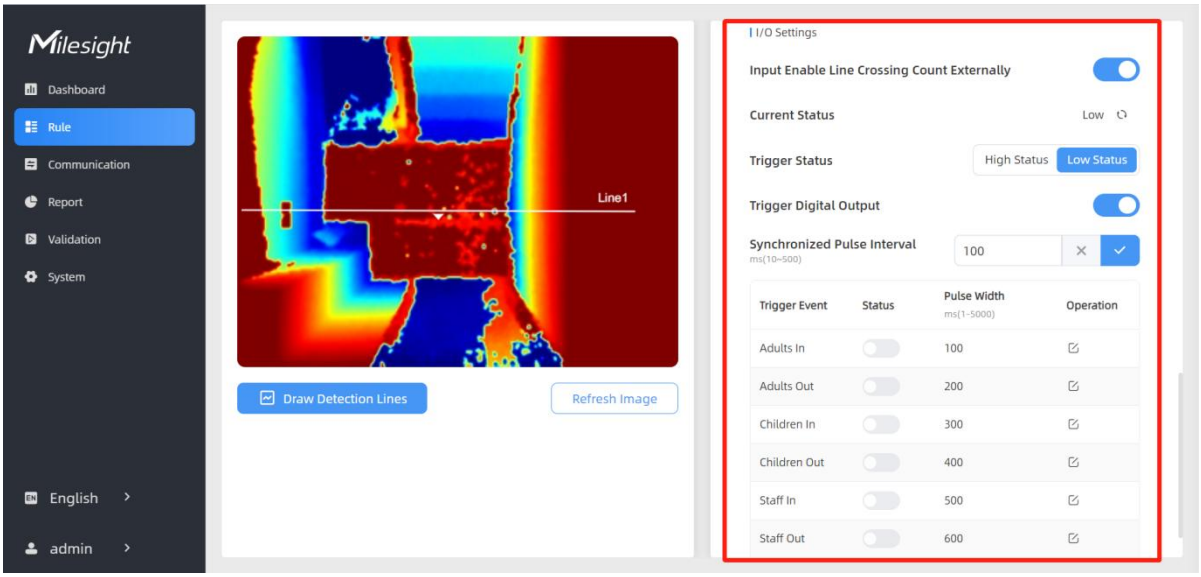
Step 3: The configuration is displayed in the list after the configuration is complete. You can redraw the areas by clicking the redraw button in the list. Click the edit button to modify the advanced settings of the areas or click delete button to delete the areas separately.



Heat Map	Click to enable Heat Map function. Heat Map function can analyze person movement to reveal insights for better business management with the intuitive and accurate statistical analysis results in time or space pattern as needed. Support Motion Heat Map and Dwell Heat Map. The motion heat map shows where the most people flow. And the dwell heat map shows the areas where people stay for the longest time.

Reset Cumulative Count on Schedule	Enable to periodically reset cumulative count on schedule. Cumulative Count includes: Total In/Out counting of each detection line. Max./Avg. Dwell Time of each detection region.

I/O Settings



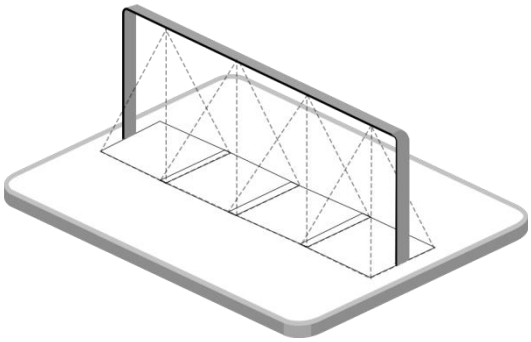
Parameters	Description
Input Enable Line Crossing Count Externally	Only when trigger status is the same as the current status, will the device count the data. Low Status=two contacts disconnected High Status=two contacts closure
Trigger Digital Output	When trigger event is enabled, the digital output will send a preset width of high level. **Synchronized Pulse Interval:** the interval between multiple pulses when several people pass through or multiple events trigger at the same time

5.2.2 Multi-Device Stitching

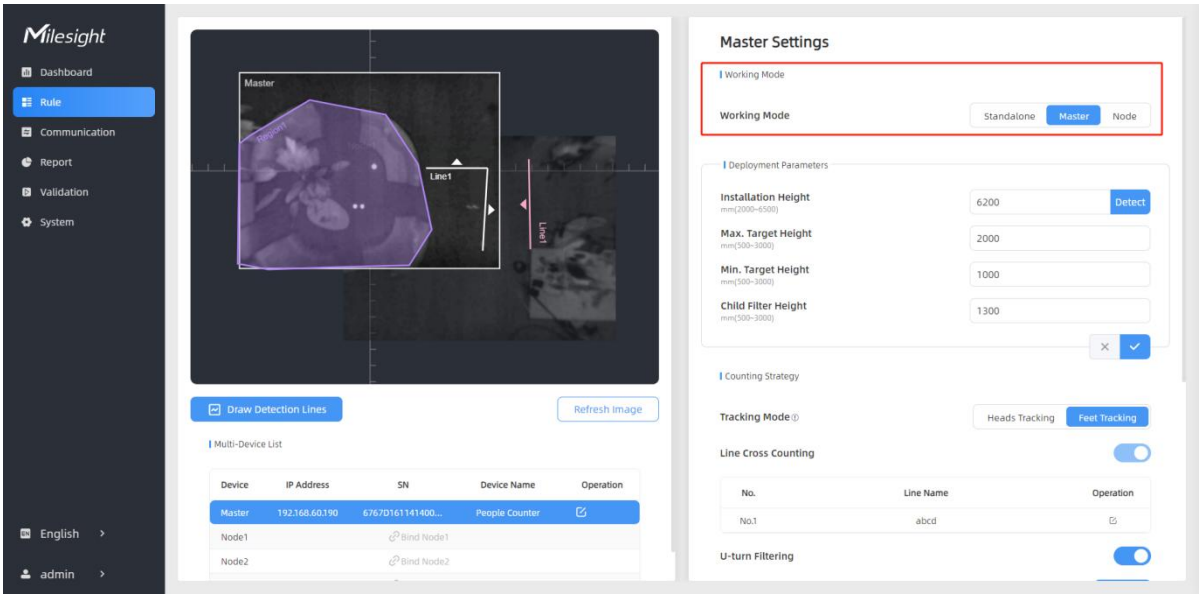
Multi-device stitching is mainly used to monitor a larger detection area than just the area covered by a single device. When using this feature, devices should be installed next to each other and ensure the **detection areas** tangent or overlapping. It only uses one master device to output total counting data.

Note:

1) Multi-Device Stitching cannot be performed between standard versions and high ceiling mount versions.
2) Multi-Device Stitching cannot be performed between VS133-P models and VS135-P models.

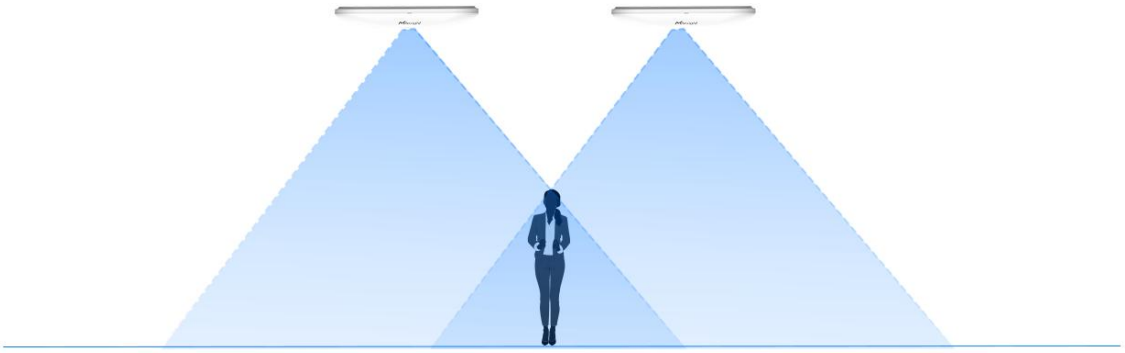


Before using this feature, set one device as **Master Mode** and other devices as **Node Mode**.

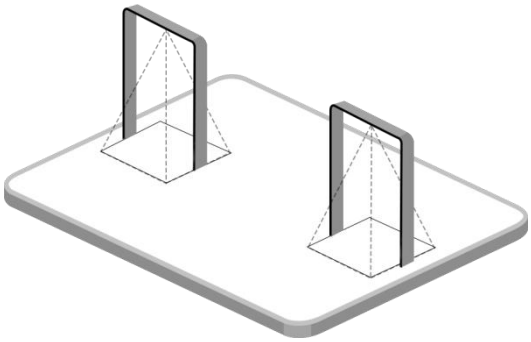


Note:

1) Ensure the head of one person can be seen on both live views at the same time.

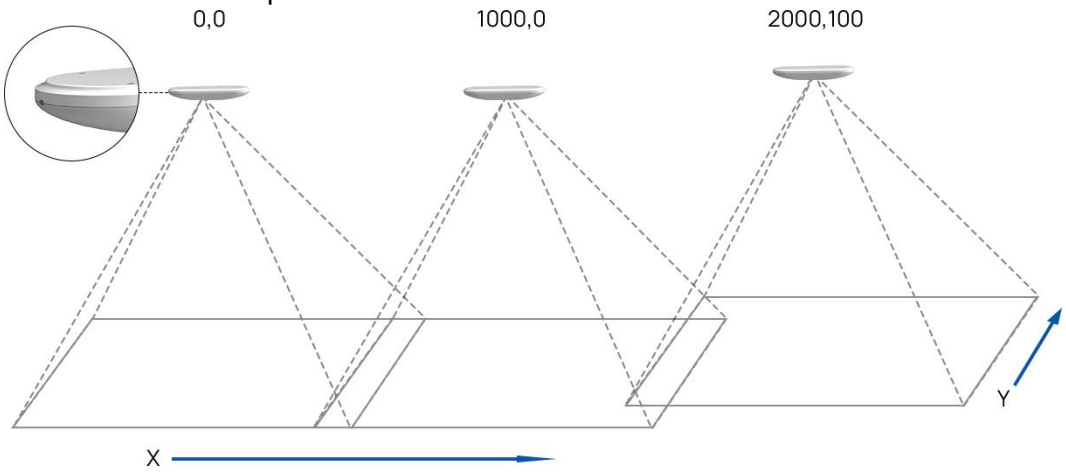


2) The devices can also be installed without overlapping as required.



Device Positioning

Device positioning is done via X&Y coordinates. For example, the installation direction of the master device is shown as below. When the master device's coordinate is (0, 0), the coordinates of the node devices are all positive values.



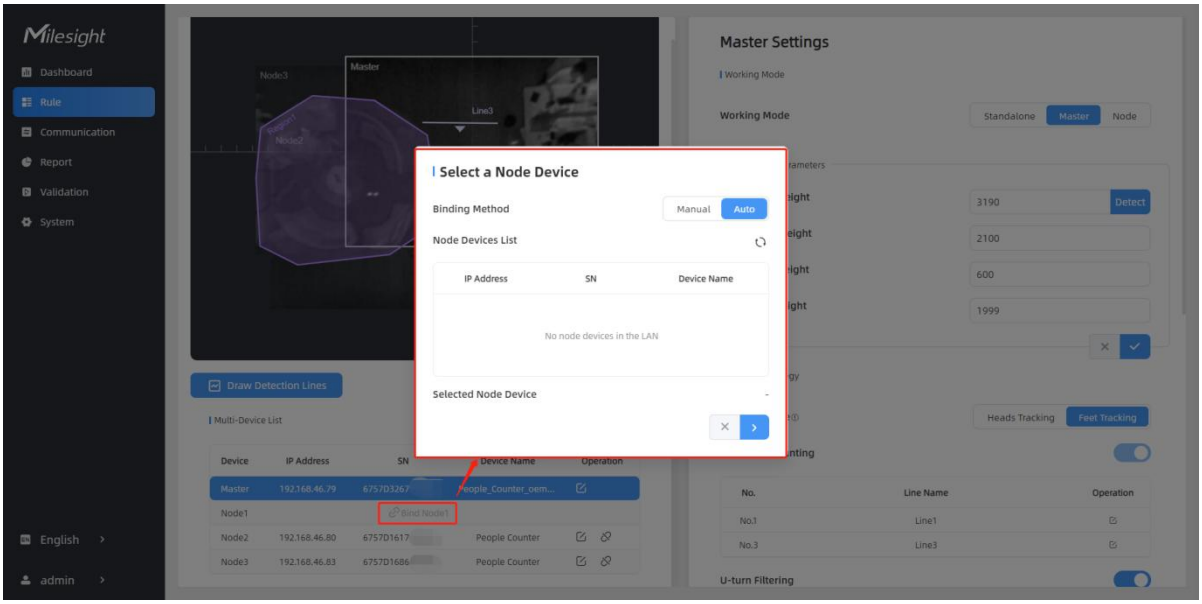
Add Node Devices

Step 1: Go to the master device web GUI, then click **Bind Node** on Multi-Device List.

Manual: You can add a node device by the IP address, HTTP Port, Username or Password.

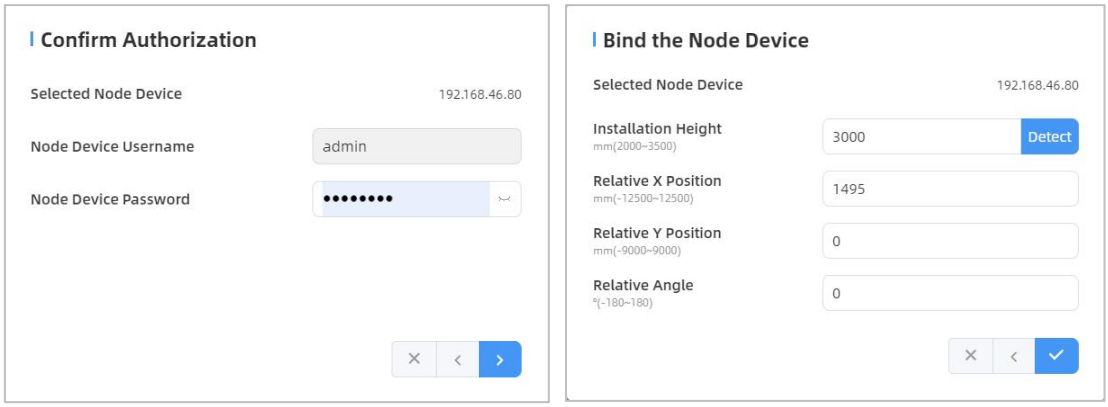
Note: Please ensure that the device you want to add is on the same local network as the master device and has low latency.

Auto: The device will use multicast protocol to search for the unbound node devices under the same local network.

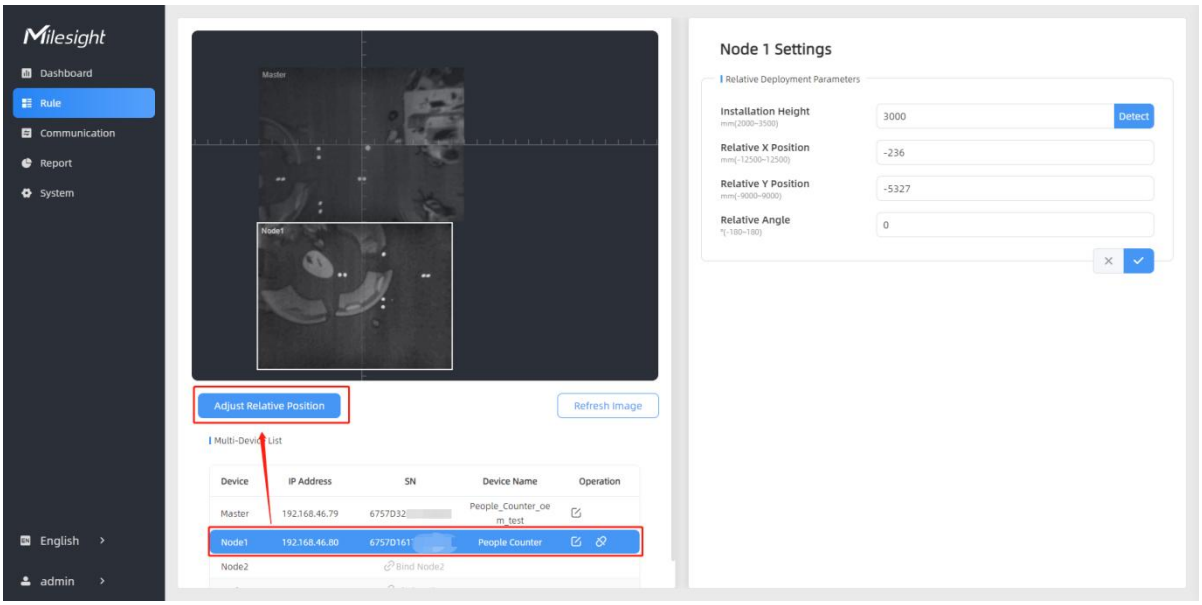


Step 2: Select the node device and type the login password of the node device.

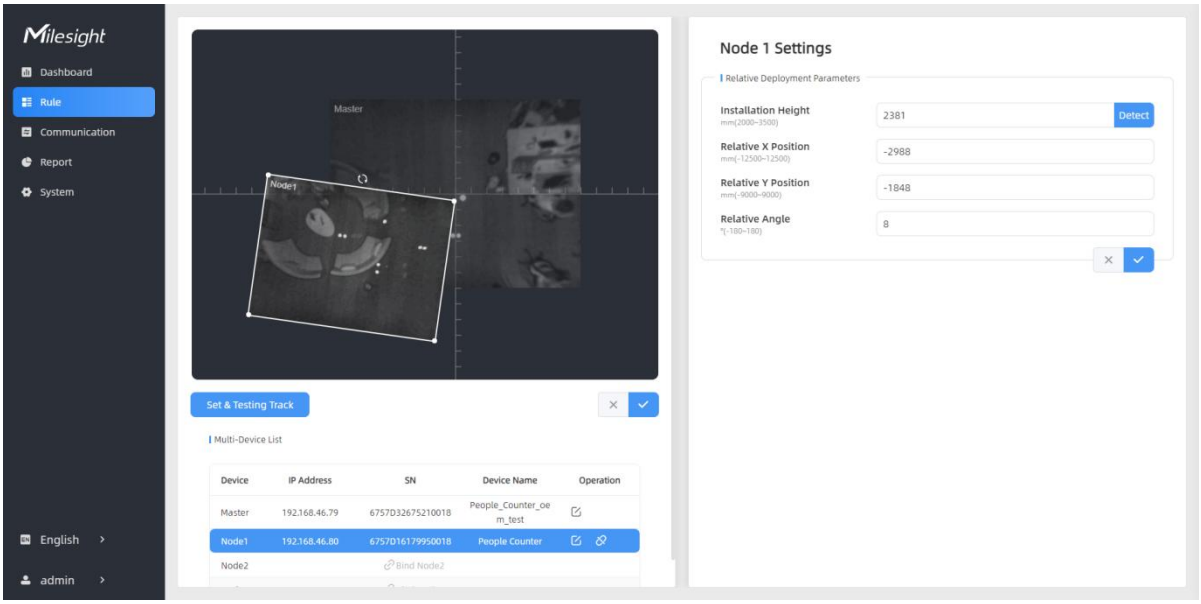
Step 3: Fill in the installation height of a node device and relative position information if these parameters are already measured. If not, save default settings and skip to Step 4.



Step 4: Select the node device on the Multi-Device List, click **Adjust Relative Position**.

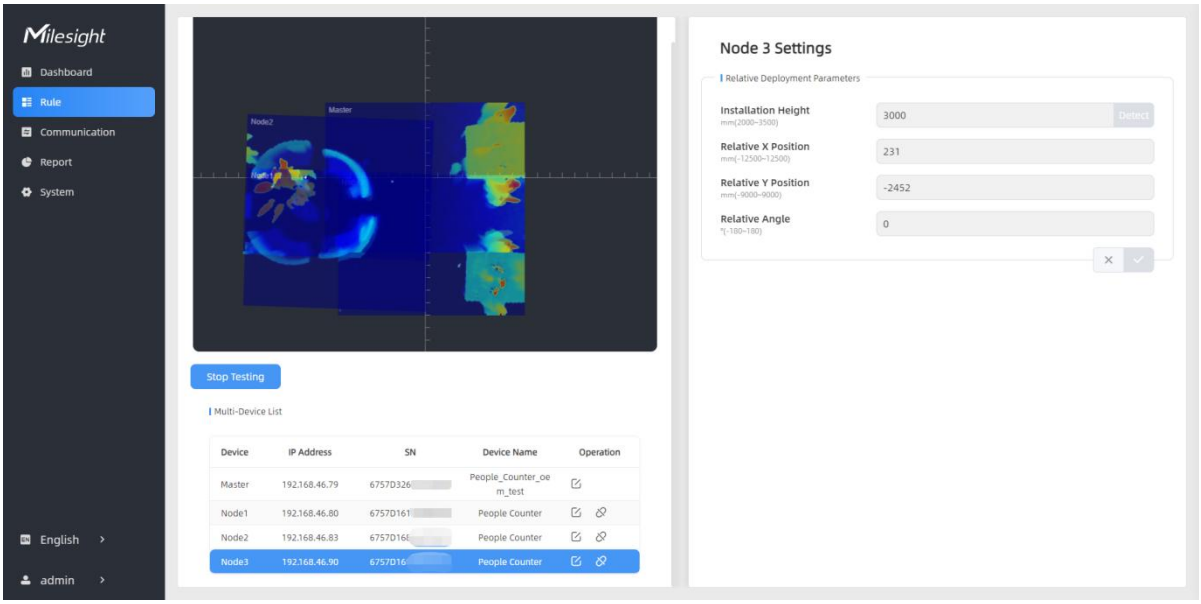


Drag the live view of node device to adjust the location and angle, and the relative position parameters will change automatically as your operations. Besides, users can also adjust the size of this live view.



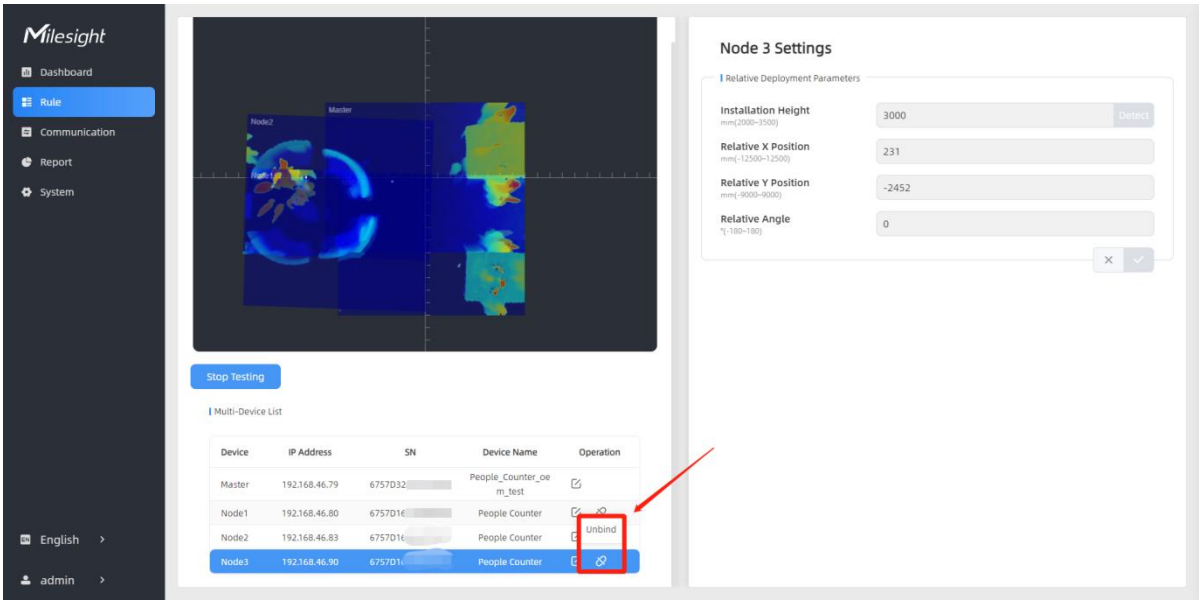
Tips: cut the staff tags or other reflective stripes into pieces and stick them to the ground of overlapping areas, then drag the live view of node devices to make highlight markers in the two live views overlap. This allows equipment splicing configuration **without measurement**.

Step 5: Click **Set & Testing Track**, then check if the tracking lines are connected and smooth when people pass on the live views of multiple devices. If not, click **Stop Testing** to adjust the node device's live view location slightly.

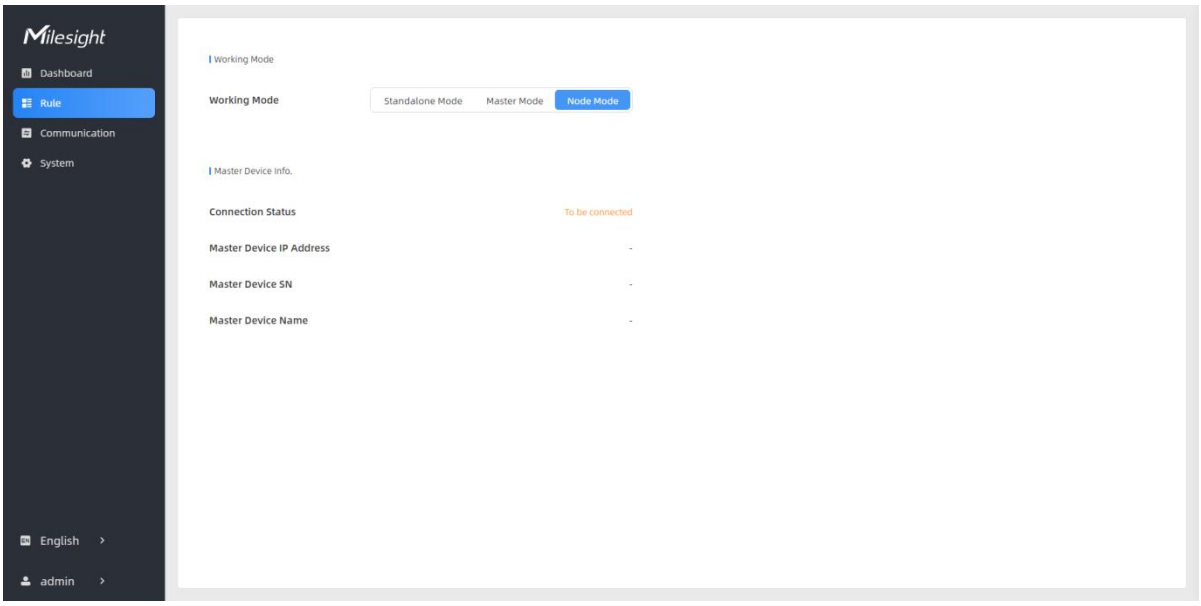


Step 6: When all settings are completed, users can draw detection lines and even U-turn areas on the new stitching live view the same as standalone mode devices.

Step 7: Click **Unbind** to disconnect the node device if necessary.



Node Mode

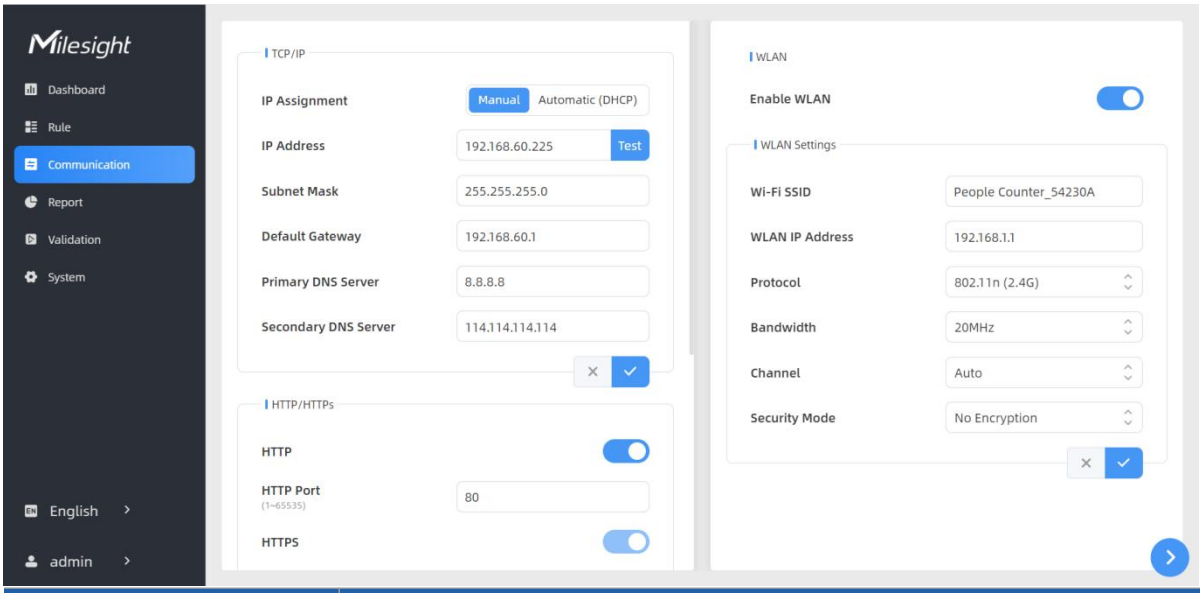


Parameters	Description
Connection Status	Show the connection status between the node device and master device.
Master Device IP Address	Show master device's IP address. When this IP address is under the same network with node device, the node device can bind to the master device.
Master Device SN	Show the master device's serial number.
Master Device Name	Show master device name.
Unbind Master Device	Click **Unbind** to release the connection status, this device will be deleted from the list of the master device.

5.3 Communication

5.3.1 Network Configuration

VS135-P provides a Ethernet port for wired access and Wi-Fi for wireless access.

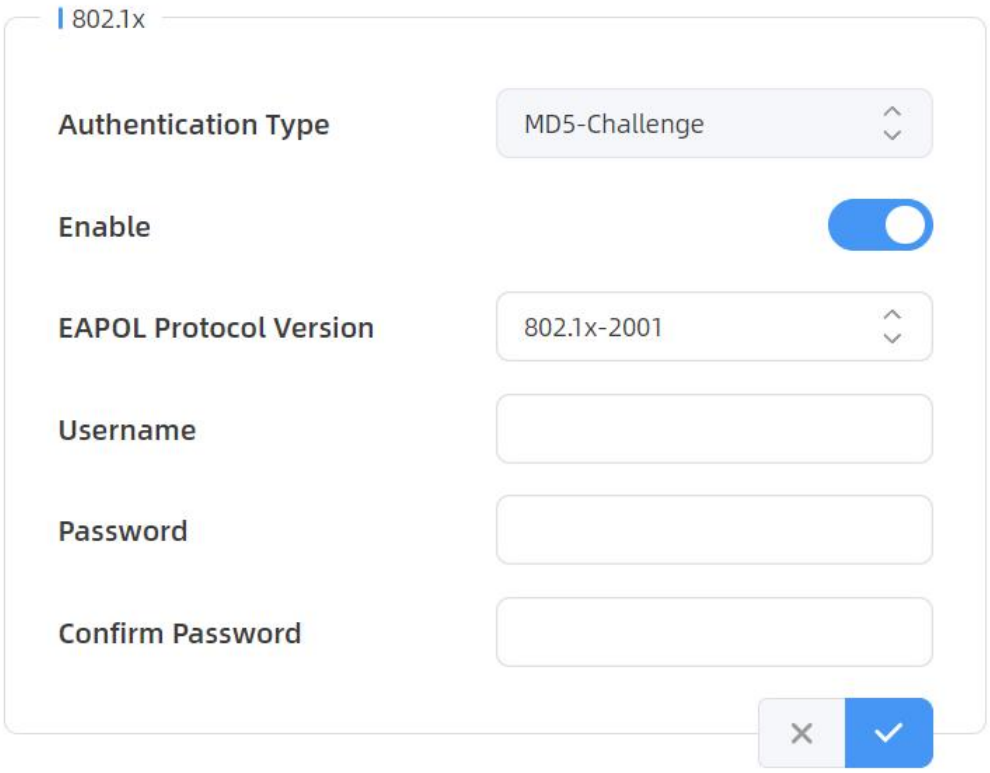


Parameters	Description
TCP/IP	
IP Assignment	Manual or Automatic (DHCP) is optional.
IP Address	Set the IPv4 address of the Ethernet port, the default IP is **192.168.5.220**.
Test	Click to test if the IP is conflicting.
Subnet Netmask	Set the Netmask for the Ethernet port.
Default Gateway	Set the gateway for the Ethernet port's IPv4 address.
Primary DNS Server	Set the primary IPv4 DNS server.
Secondary DNS Server	Set the secondary IPv4 DNS server.
HTTP/HTTPs	
HTTP	Start or stop using HTTP.
HTTP Port	Web GUI login port, the default is 80.
HTTPS	Start or stop using HTTPS.
HTTPS Port	Web GUI login port via HTTPS, the default is 443.
Certificate Installation Method	Create Self-signed Certificate: upload the custom CA certificate, client certificate and secret key for verification.
Certificate	Create the SSL certificate.
WLAN	
Enable WLAN	Enable or disable Wi-Fi feature. If disabled, users can use button to enable it.
Wi-Fi SSID	The unique name for this device Wi-Fi access point.

WLAN IP Address	Configure WLAN IP address for web access, the default IP address is 192.168.1.1.
Protocol	802.11b (2.4 GHz), 802.11g (2.4 GHz), 802.11n (2.4 GHz) are optional.
Bandwidth	20 MHz or 40 MHz are optional.
Channel	Select the wireless channel. Auto, 1,...11 are optional.
Security Mode	No Encryption, WPA-PSK, WPA2-PSK and WPA-PSK/WPA2-PSK are optional.
Cipher	AES, TKIP, AES/TKIP are optional.
Wi-Fi Password	Customize the password when security mode is not No Encryption.

802.1x Protocol

The IEEE 802.1x is an authentication protocol to allow access to networks with the use of RADIUS server.

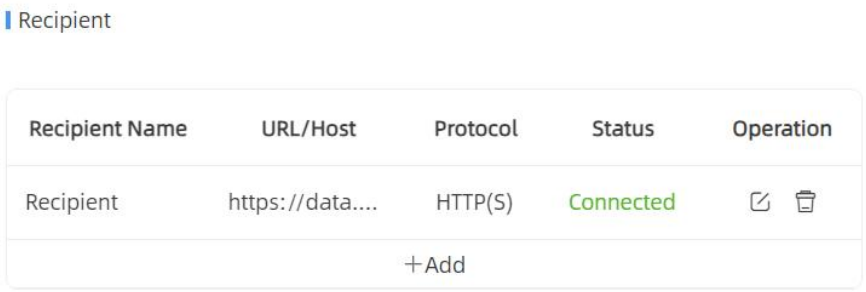


Parameters	Description
Authentication Type	It's fixed as MD5-Challenge.
Enable	Enable or disable 802.1x authentication.
EAPOL Protocol Version	802.1x-2001 or 802.1x-2004 is optional.
Username	Set the username for 802.1x authentication.

Password	Set the password for 802.1x authentication.
Confirm Password	Enter the password again.

5.3.2 Recipient

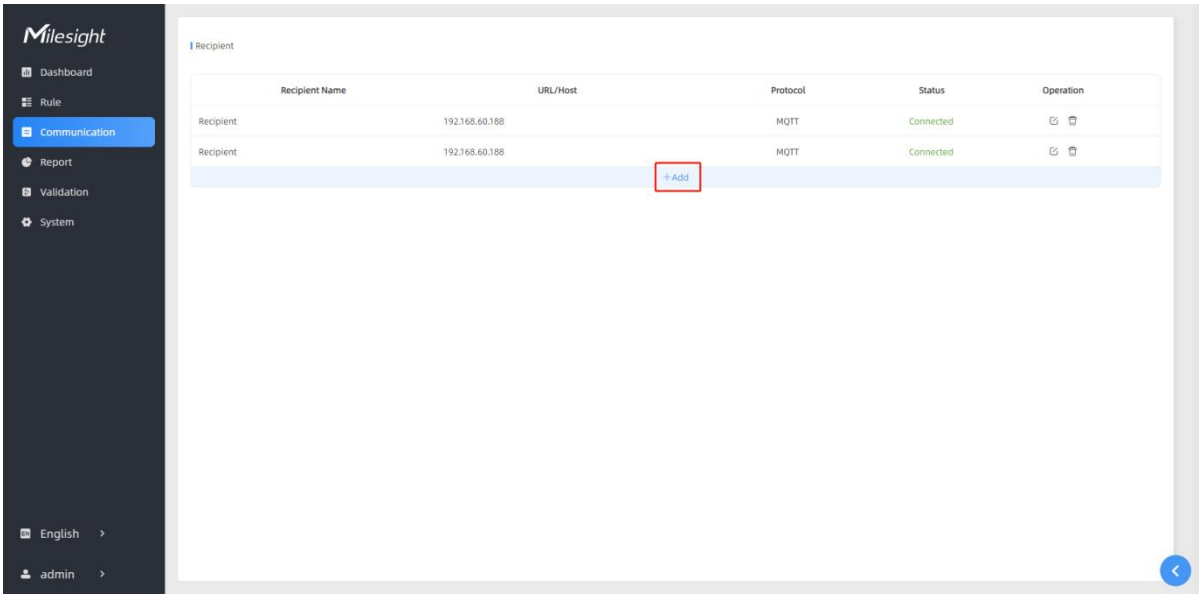
VS135-P supports to add data receivers (supports HTTP(s)/MQTT(s)). The device will proactively push data to the receivers according to the configured reporting scheme. Besides, users can get the people counting data or configure the device via CGI. For CGI document, please contact Milesight IoT support: iot.support@milesight.com.

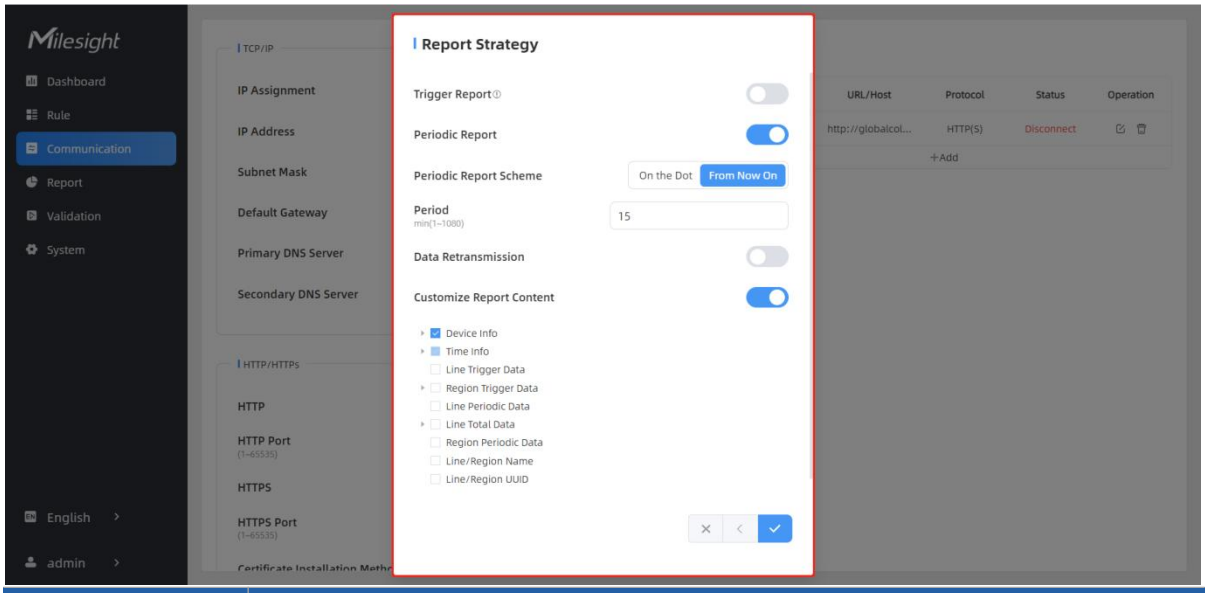


Parameters	Description
Recipient Name	Show the recipient name.
URL/Host	Show the URL/host of HTTP(s) server or MQTT broker.
Protocol	Show the report protocol.
Status	Show connection status from device to HTTP(s) server or MQTT broker.
Operation	Click to edit the information or delete the recipient.

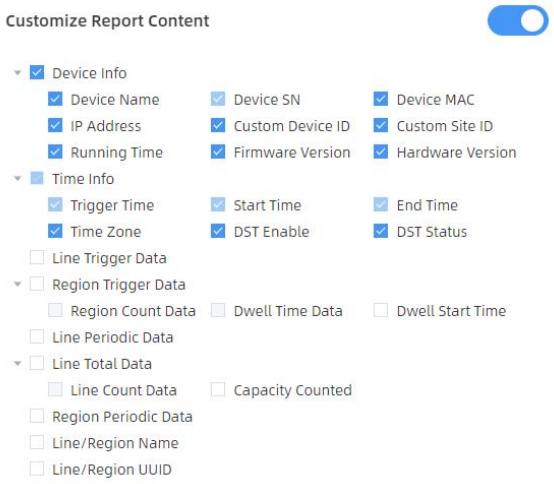
Note:

- Up to 8 receivers can be added.
- When working mode is the Node mode, the device will not support Recipients Settings.





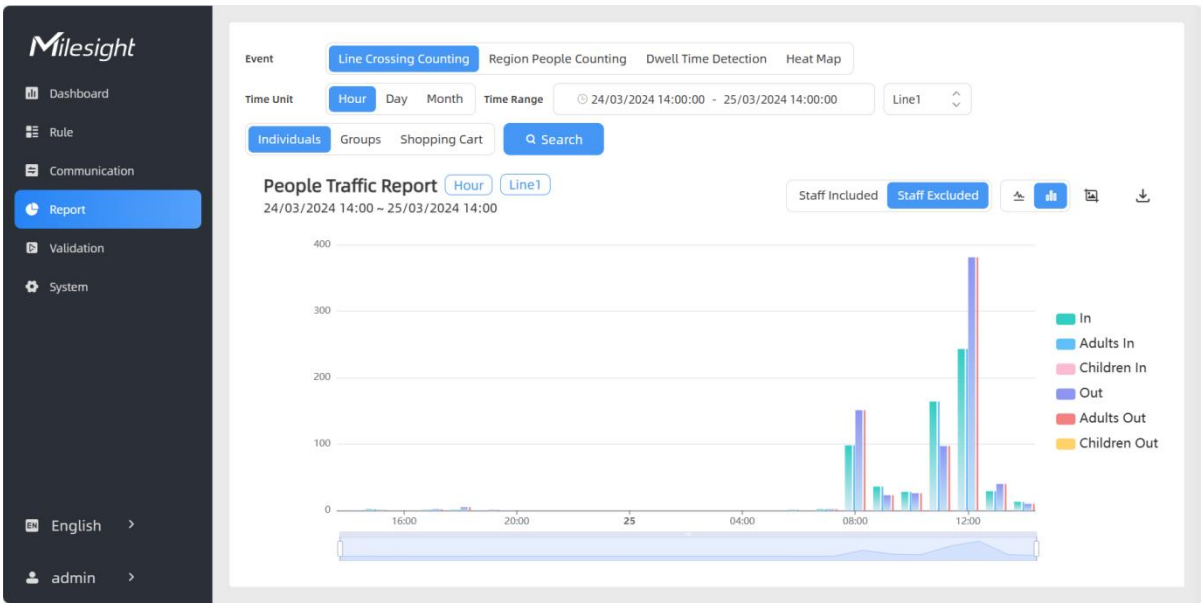
Parameters	Description
Recipient Name	Customize the recipient name.
Report Protocol	HTTP(s) or MQTT is optional.
HTTP(s)	
URL	The device will post the people counting data in json format to this URL.
Connection Test	Click **Test** to send test message to URL to check connectivity.
Username	The username used for authentication.
Password	The password used for authentication.
MQTT	
Host	MQTT broker address to receive data.
Port	MQTT broker port to receive data.
Client ID	Client ID is the unique identity of the client to the server. It must be unique when all clients are connected to the same server, and it is the key to handle messages at QoS 1 and 2.
Username	The username used for connecting to the MQTT broker.
Password	The password used for connecting to the MQTT broker.
Topic	Topic name used for publishing.
QoS	QoS0, QoS1, QoS2 are optional.
TLS	Enable the TLS encryption in MQTT communication.
Certificate Type	CA Signed Server or Self Signed is optional. **CA signed server certificate:** verify with the certificate issued by Certificate Authority (CA) that pre-loaded on the device. **Self signed certificates:** upload the custom CA certificates, client certificates and secret key for verification.
Report Strategy	
Trigger Report	Report immediately when there is a change of the line crossing people counting number or region people counting number.
Periodic Report	Select the periodic report of “On the Dot” or “From Now On”.
Periodic Report	**On the Dot:** The device will report at the top of each hour. For example,

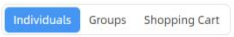
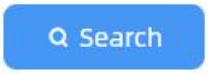
Scheme	When the interval is set to 1 hour, it will report at 0:00, 1:00, 2:00 and so on; when the interval is set to 10 minutes, it will report at 0:10, 0:20, 0:30, and so on. **From Now On:** Begin reporting from this moment onwards and regularly report based on the interval cycle.
Period	
Data Retransmission	Enable to resend stored data packets from the disconnected period when the device's network connection is restored. Every recipient supports to receive 50,000 pieces of data at most.
Customize Report Content	Customizable selection of content to be reported, avoiding data redundancy. 

5.4 Report

VS135-P supports visual line chart or bar chart generation to display people traffic and supports report exporting. Before using this feature, do ensure that the device time is correct on **System** page.

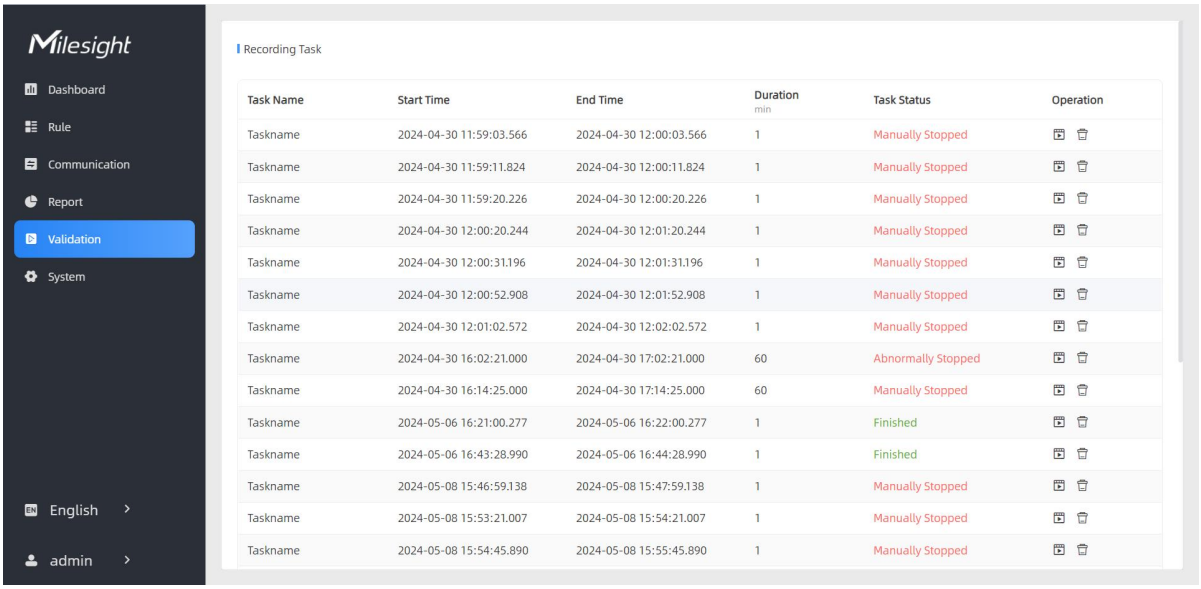
Note: When working mode is on Node mode, the device will not generate this report.



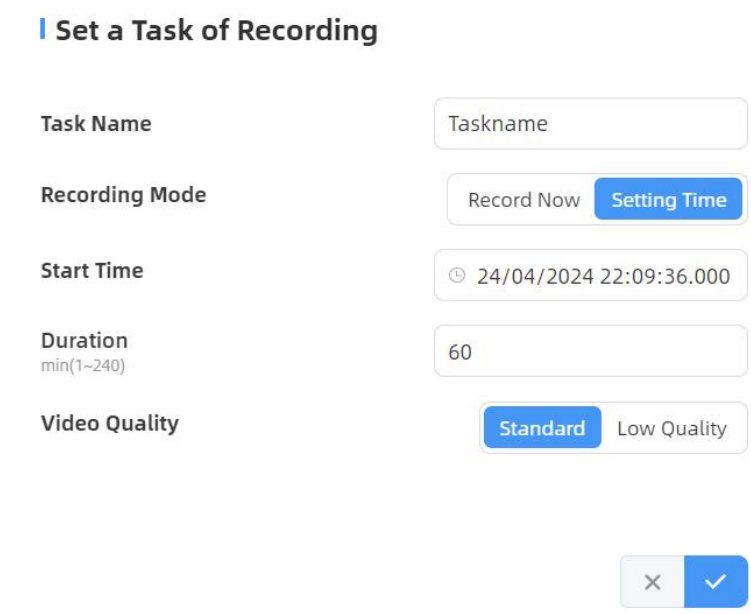
Parameters	Description
Event	Select the event which you want to query the report. Line crossing counting, region people counting, dwell time detection and heat map are optional.
Time Unit	Select the unit to generate the graph or export the data.
Time Range	Select the time range to generate the graph.
	Select the line to display the graph.
	Select the individuals counting reports , groups counting reports or shopping cart counting reports. **Note:** Shopping Cart will display only when it is enabled.
	Select the region to display the graph.
Report Type	For heat map report, Motion Heatmap and Dwell Heatmap are optional.
	Click to generate the graph according to the time range and line option.
Export	Export the historical traffic data as CSV file according to the selected time unit. The device can store up to one million data records to CSV file.
Staff Included/Excluded	Select whether to contain staff counting values on the graph.
	Select the display type as line or bar.
	Click to screenshot the chart.
	Download the graph screenshot.

5.5 Validation

Video validation function can assist users in verifying the accuracy of people counting by setting up a video task of recording.



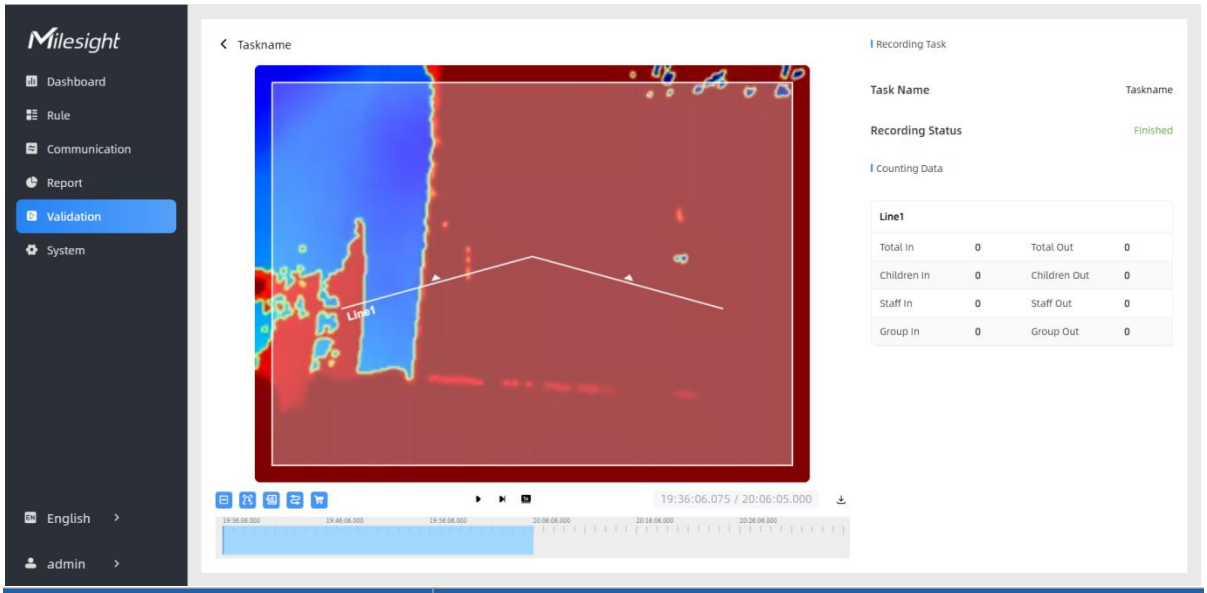
Parameters	Description
Task Name	Show the task name.
Start/End Time	Show the start time and end time of this video.
Duration	Show the length of the video.
Task Status	Show the video task status.
Operation	Click to check the video details, stop recording or delete the task.
+Add	Click to add a video task. One device can add up to 24 tasks.



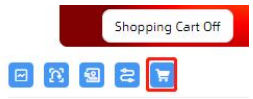
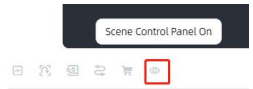
Parameters	Description
Task Name	Customize a name for this task.
Recording Mode	Record Now or Setting Time is optional.
Start Time	Set the start recording time.
Duration	Set the duration of the recording, the duration of all tasks should not be more than 240 minutes.
Video Quality	When video quality is low, the video size will be smaller and quicker to download.

Note:

- The setting time range of different tasks can not be overlap.
- Detection rules and ToF frequency parameters cannot be modified during the recording process.
- Recording tasks can only be performed on the master device when using the multi-device stitching function.
- If the validation videos need to be played locally, please contact Milesight IoT support for a specialized player.



Parameters		Description
Playback Button		Enable/Disable detection lines in the recording footage.
		Enable/Disable u-turn area in the recording footage.
		Enable/Disable detection region in the recording footage.
		Enable/Disable tracking line in the recording footage.

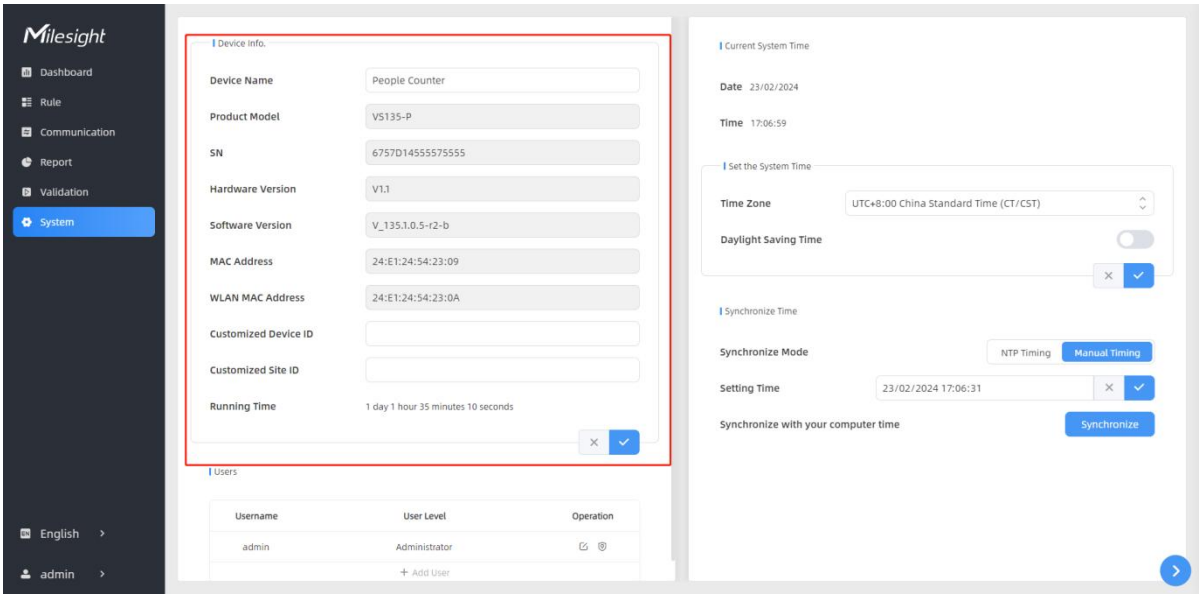
		Enable/Disable detection icons of shopping cart.
		Enable/Disable to display the live view control panel when the working mode is Master mode.
		Rewind/Pause/Play/Forward(supports switching between 0.5x, 1x, 2x, and 4x playback speed).
	15:20:50.035 / 15:21:04.000	Start time and end time of the recording.
		Download video stream footage.

Note: The playback progress bar of video stream footage highlights the video frame where the data changes.

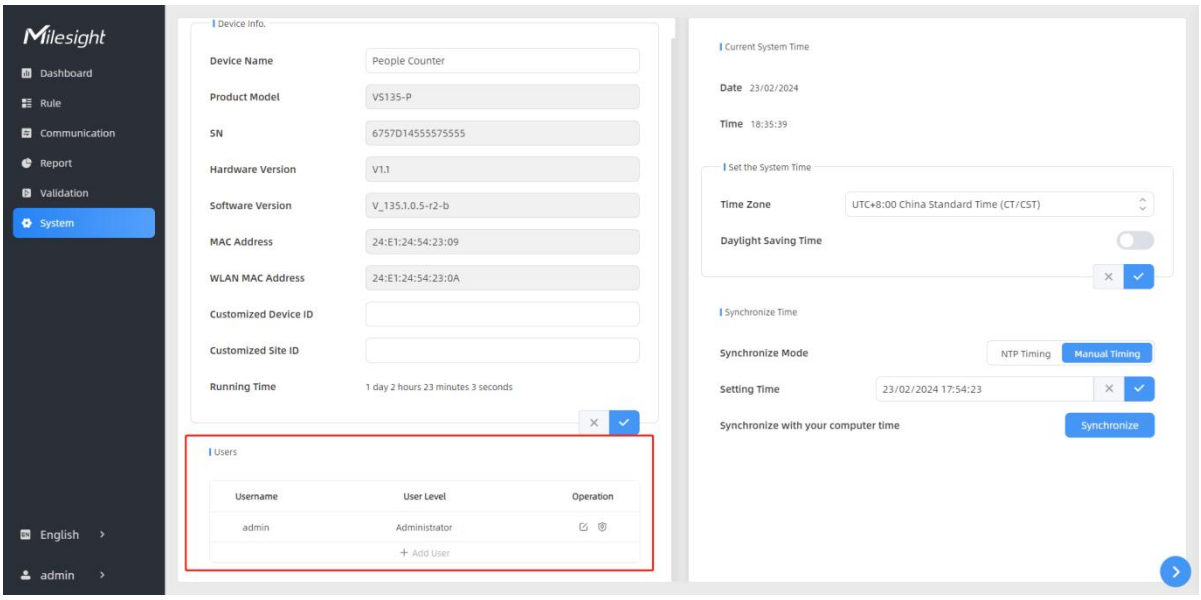
5.6 System

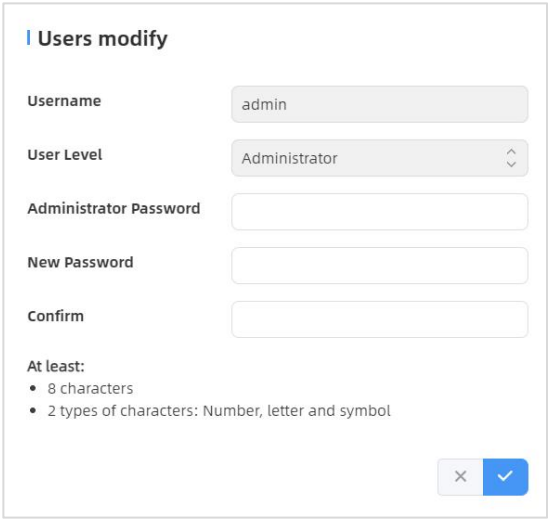
5.6.1 Device Info

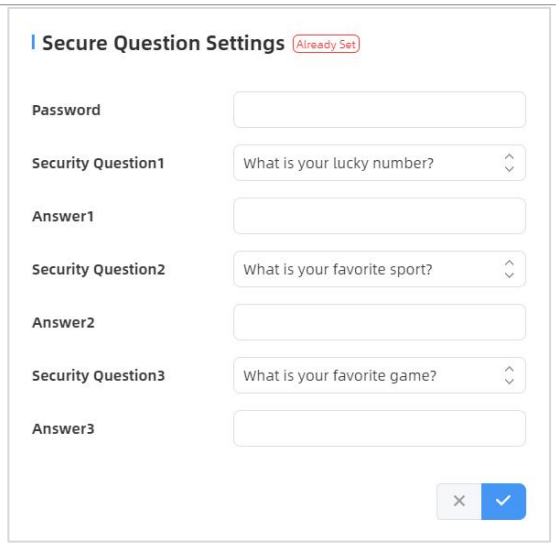
All information about the hardware and software can be checked on this page. Besides, users can modify the device name, customize device ID and site ID for large amounts of devices management.



5.6.2 User

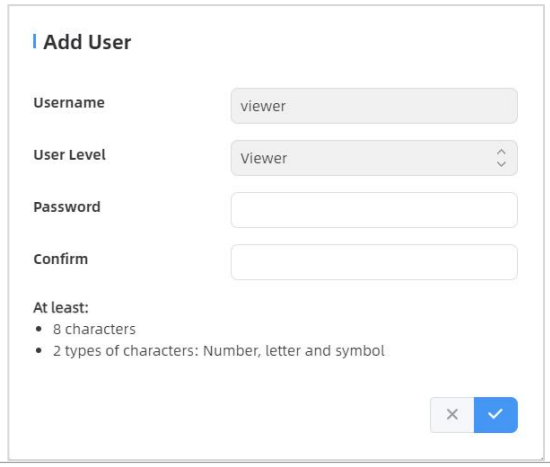


Parameters	Description
	You can change the login password of this device. 
	Click to set three security questions for your device. In case that you forget the password, you can click **Forget Password** button on login page to reset the password by answering three security questions correctly.

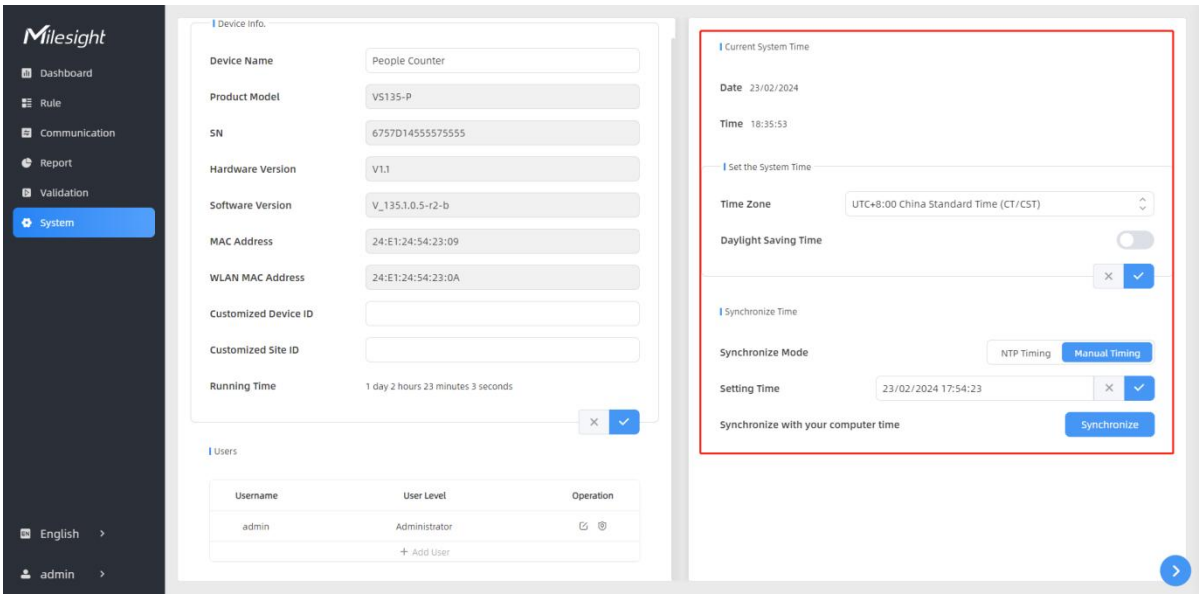


+ Add User

Click to add a viewer, who will only have access to the "Dashboard" and "Report" interfaces.



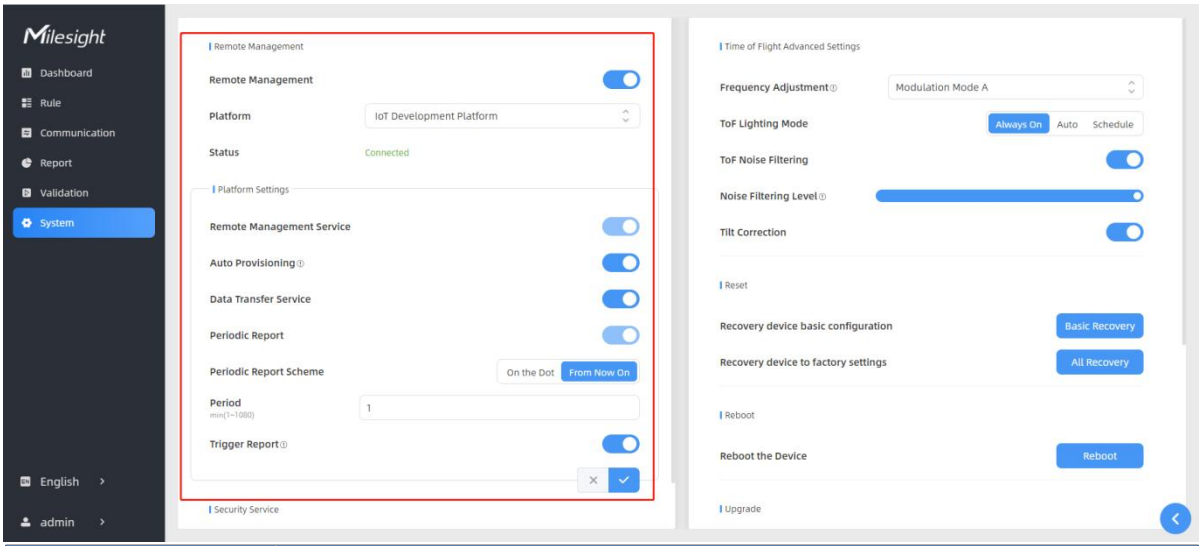
5.6.3 Time Configuration



Parameters	Description
Time Zone	Choose the time zone for your location.
Daylight Saving Time	Enable or disable Daylight Saving Time (DST). **Start Time:** the start time of DST time range. **End Time:** the end time of DST time range. **DST Bias:** the DST time will be faster according to this bias setting.
Synchronize Mode	NTP Timing or Manual Timing is optional.
Server Address	NTP server address to sync the time.
Time Interval	Set the interval to sync time with NTP server.
Setting Time	Set the device time manually.
Synchronize with computer time	Synchronize the time with your computer.

5.6.4 Remote Management

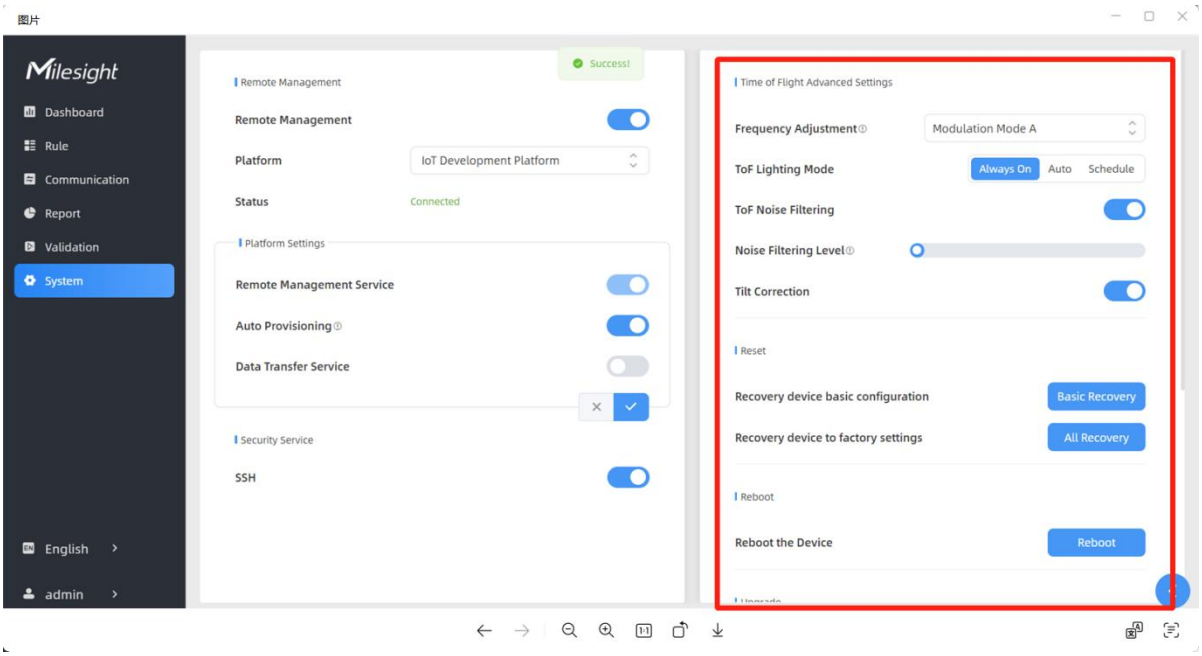
Milesight provides remote management service for this device via Milesight DeviceHub platform or Milesight Development Platform. Before connecting, do ensure the device is connected to the network via Ethernet port and Internet connection is stable.



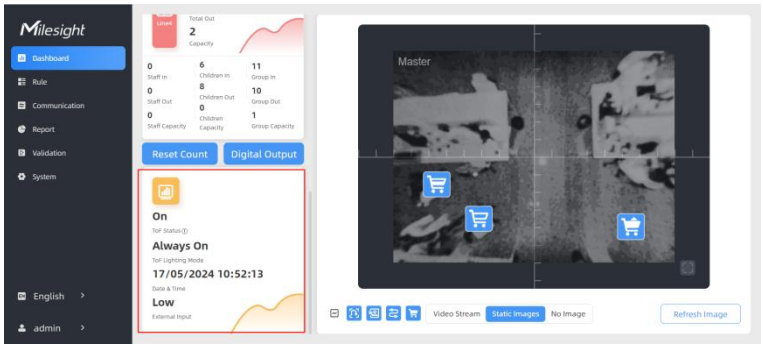
Parameters	Description
Remote Management	
Remote Management	Enable or disable to manage the device through Milesight platforms.
Platform	DeviceHub, DeviceHub 2.0 or IoT Development Platform is optional.
Status	Show the connection status between the device and the DeviceHub.
DeviceHub	
Server Address	IP address or domain of the DeviceHub management server.

Activation Method	Select activation method to connect the device to the DeviceHub server, options are **Authentication Code** and **Account**.
DeviceHub 2.0	
Server Address	IP address or domain of the DeviceHub management server.
Synchronize Device Name	Enable or disable to synchronize device name on devicehub 2.0.
Synchronize Customized ID	Customize the device ID and site ID.
IoT Development Platform	
Remote Management Service	Enable to change the device settings via Milesight Development platform.
Auto Provisioning	Enable to receive and deploy the configurations from Milesight Development Platform after the device is connected to Internet.
Data Transfer Service	Report people counting data to Milesight Development platform.
Security Service	
SSH	Enable or disable SSH access. The SSH port is fixed as 22.

5.6.5 System Maintenance



Parameters	Description
Frequency Adjustment	Adjust the ToF frequency modulation mode to avoid the interference of surrounding IR devices. When using Multi-Device Stitching, please avoid using the same mode with other node devices. **Note:** If there is only one option, please contact Milesight IoT support: iot.support@milesight.com

ToF Lighting Mode	Adjust the ToF light mode as Always On, Auto or Schedule. When using Auto mode, the device will turn off the ToF light when radar detects no person for some times to save the power. **Note:** 1) ToF light off will not affect the periodic report. 2) When the device is working under master mode, it will also sync the ToF lighting mode settings with Node devices. And users can also configure this mode on the webpage of every node devices. 3) During validation, the ToF lighting will be fixed as On irregardless of its lighting mode configuration. 4) When using ToF Lighting Mode, the Dashboard will display relevant information. 
ToF Noise Filtering	Filter the noisy point on the screen when working with dark floor or carpet.
Noise Filtering Level	**Standard Version:** When installing in a spacious environment with black carpet, it is recommended to set the strength to 2; when installing in a narrow environment with black carpet, it is recommended to set the strength to 10. **High Ceiling Mount Version:** When installing in a spacious environment with black carpet: it is recommended to set the strength to 18; when installing in a narrow environment with black carpet, it is recommended to set the strength to 9.
Tilt Correction	Enable to automatic compensation of person height values when the device is mounted at a tilt.
Reset	**Recovery device basic configuration:** keep the IP settings and user information when resetting.
	Recovery device to factory settings: reset device to factory default, which needs to verify admin password.
Reboot	Restart the device immediately.
Upgrade	Click the folder icon and select the upgrading file, then click the **Upgrade** button to upgrade. The update will be done when the system reboots successfully. **Note:** The upgrade process takes about 1-10 minutes. Do not turn off the power and complete automatic restart after the upgrade.
Backup and Restore	**Export Config File:** Export configuration file.
	Import Config File: Click the file icon and select the configuration file, click

	Import button to import configuration file.

6. Installation Instruction

Parameter definition:

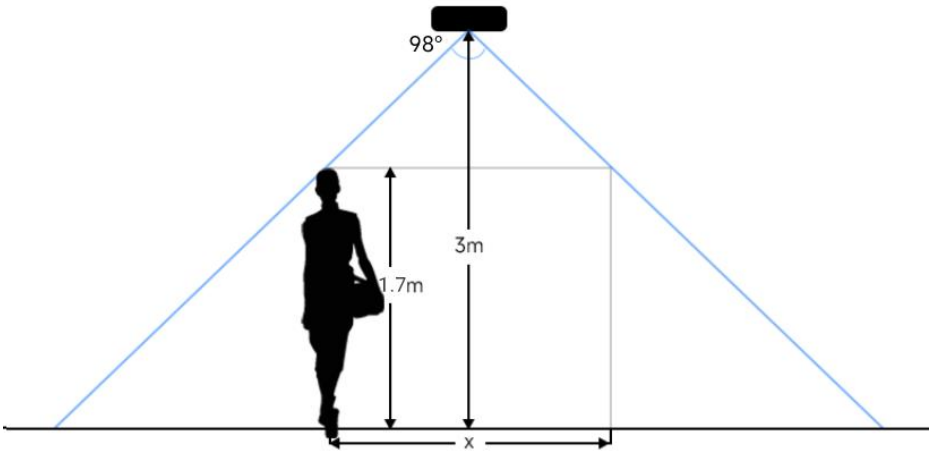
Parameters	Explanation	Value
H	Installation height	Standard Version: ≤3.5 m High Ceiling Mount: ≤6.5 m
d	Minimum detection distance of VS135-P	Standard Version: 0.5 m High Ceiling Mount: 2 m
Δd	Distance measurement error of VS135-P	0.035 m
h_{max}	Maximum pedestrian height	Example 1.8 m
h_{min}	Minimum pedestrian height	Example 1.7 m
α	ToF horizontal field of view angle	Standard Version: 98° High Ceiling Mount: 60°
β	ToF vertical field of view angle	Standard Version: 80° High Ceiling Mount: 45°
x	Length of detection range	
y	Width of detection range	

6.1 Installation Height

- The maximum installation height is 3.5m and the minimum installation height is hmax+d+Δd. For example, when the maximum pedestrian height is 1.8m, then the minimum installation height is 1.8+0.5+0.035=2.335m.
- The maximum installation height is 6.5m and the minimum installation height is hmax+d+Δd. For example, when the maximum pedestrian height is 1.8m, then the minimum installation height is 1.8+2+0.035=3.835m.

6.2 Covered Detection Area

The detection area covered by the device is related to the field of view angle of the device, the installation height and the target height. The length of the detection area is approximately $x=1.155\times(H-h_{min})$ and the width of the detection area is approximately $y=0.828 \times (H-h_{min})$.



For example, if the Minimum height of pedestrians is 1.7 m, the detection area corresponding to each installation height is as follows:

Standard Version:

Installation Height (m)	Monitored Area (m)	Detection Area(m)
2.5	5.75 × 4.20	1.84 × 1.34
2.6	5.98 × 4.36	2.07 × 1.51
2.7	6.21 × 4.53	2.30 × 1.68
2.8	6.44 × 4.70	2.53 × 1.85
2.9	6.67 × 4.87	2.76 × 2.01
3.0	6.90 × 5.03	2.99 × 2.18
3.1	7.13 × 5.20	3.22 × 2.35
3.2	7.36 × 5.37	3.45 × 2.52
3.3	7.59 × 5.54	3.68 × 2.69
3.4	7.82 × 5.71	3.91 × 2.85
3.5	8.05 × 5.87	4.14 × 3.02

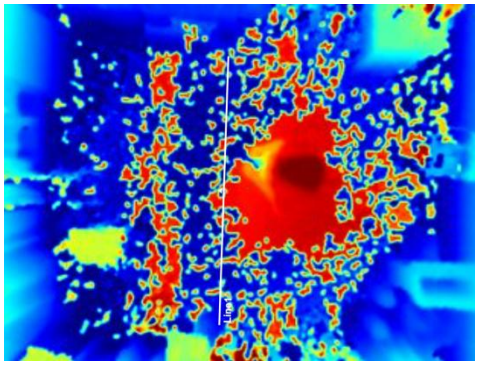
High Ceiling Mount Version:

Installation Height (m)	Monitored Area (m)	Detection Area(m)
3.5	4.04 x 2.90	2.08 x 1.49
3.7	4.27 x 3.07	2.31 x 1.66
3.9	4.50 x 3.23	2.54 x 1.82
4.1	4.73 x 3.40	2.77 x 1.99
4.3	4.97 x 3.56	3.00 x 2.15
4.5	5.20 x 3.73	3.23 x 2.32
4.7	5.43 x 3.89	3.46 x 2.49
4.9	5.66 x 4.06	3.70x 2.65

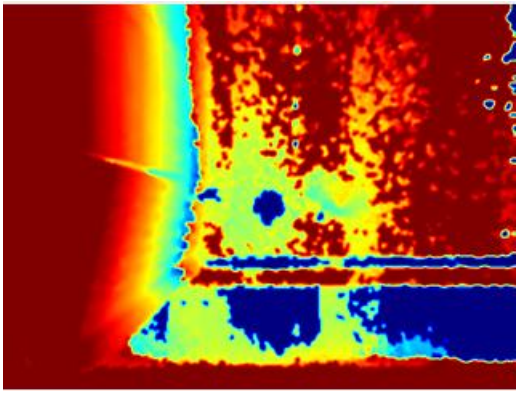
5.1	5.89 x 4.22	3.93 x 2.82
5.3	6.12 x 4.39	4.16 x 2.98
5.5	6.35 x 4.56	4.39 x 3.15
5.7	6.35 x 4.72	4.62 x 3.31
5.9	6.81 x 4.89	4.85 x 3.48
6.1	7.04 x 5.05	5.08 x 3.65
6.3	7.27 x 5.22	5.31 x 3.81
6.5	7.51 x 5.38	5.54 x 3.98

6.3 Environment Requirements

- Dark floor/carpet (black, grey, etc.) will affect the device to count staffs when Staff Detection is enabled.



- Avoid 940nm light which may result in incorrect counting.
- Outdoor sunlight shining on the over channel will not have any effect, but the mirrored reflections that allow sunlight to shine on the ToF Sensor should be avoided.
- Make sure there are no obstacles within the live view of device. Otherwise, the device imaging may appear abnormally red or it will affect people counting. When the carpet/floor is black, make sure to adjust Noise Filtering Level to max value.

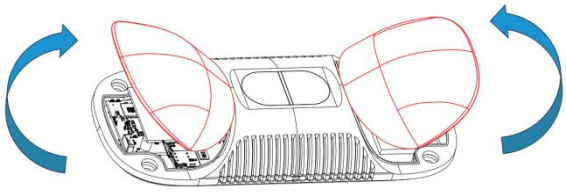


6.4 Installation

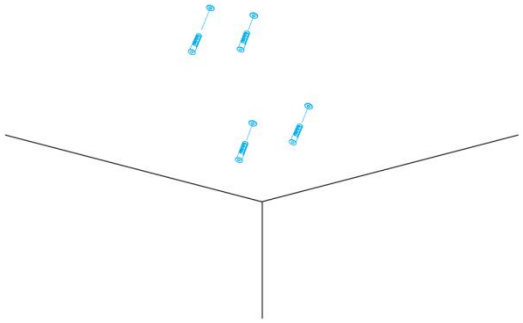
Ceiling Mount

Installation condition: ceiling thickness > 30mm.

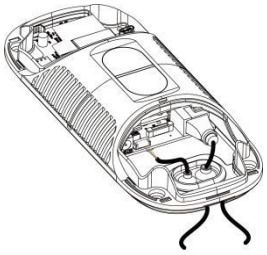
Step 1: Take down the side covers.



Step 2: Fix wall plugs into ceiling holes.



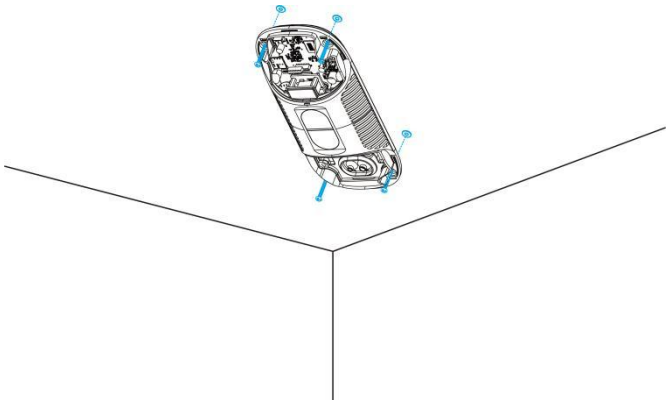
Step 3: Remove rubber plugs on the rubber sleeve, connect all required wires.



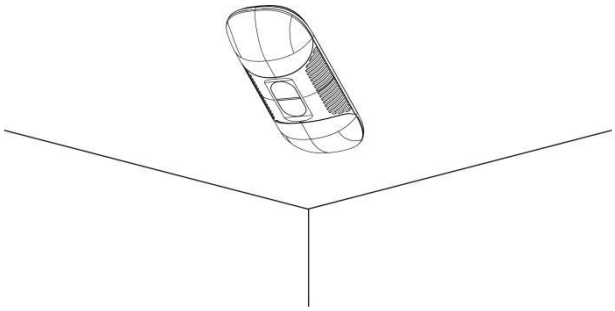
Note:

- Remove the rubber sleeve if waterproof is not required for easy installation.
- Use round wires.
- Ensure the rubber sleeve and the bottom cover are tightly connected without a gap if waterproof is required; if necessary, wrap the waterproof tapes around the wires to avoid any gap.

Step 4: Fix the device to ceiling with mounting screws.



Step 5: Restore side covers.



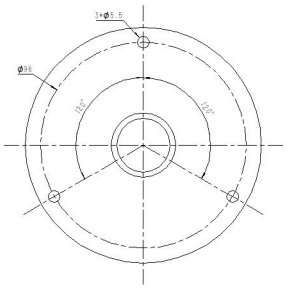
Ceiling/Lintel Mount (with Optional VB01 Multifunctional Bracket)

Step 1: Fix the pole to the device with the hole on the device.

Step 2: Adjust the length of the pole, then adjust the direction of 3-axis ball and tighten it with the handle.

Step 3: Determine the mounting location and drill 3 holes, fix the wall plugs into the mounting holes, then fix the bracket base to the wall plugs via mounting screws.

(**Note:** If the wire needs to be extended to the interior of the ceiling or wall, a wire hole with a suitable size is also required to be drilled.)

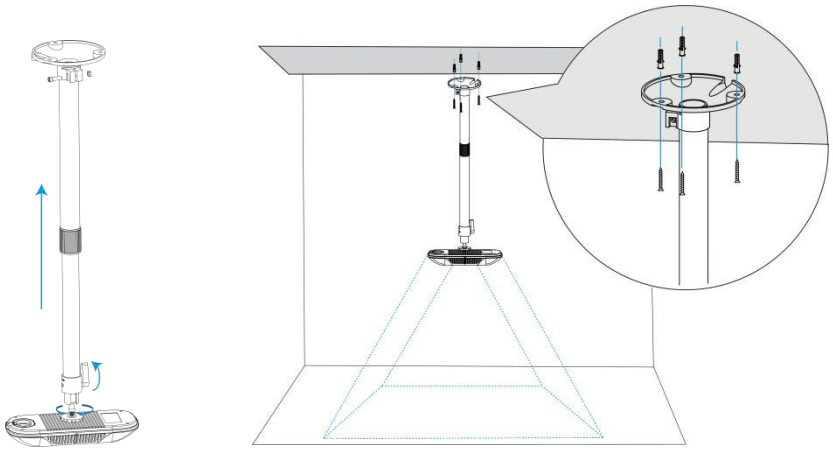


Step 4: Remove the cover on the device, and then connect all required wires and pass them through the inside of pole.

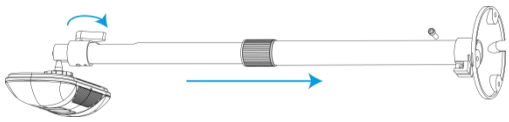
(**Note:** if the alarm I/O of VS135-P is going to be used, please connect a multi-interface cable to the device)

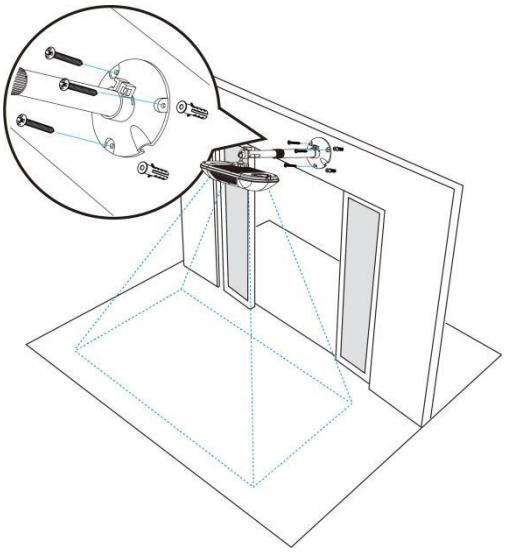
Step 5: Fix the pole to bracket base with screws and nuts.

Ceiling Mount



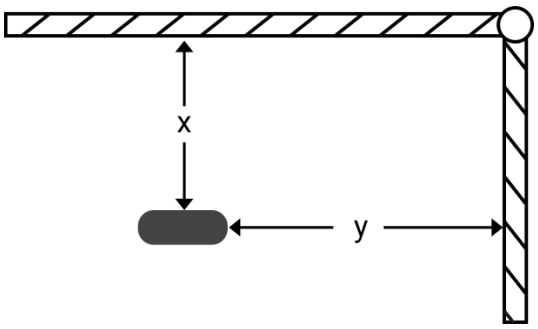
Lintel Mount





Installation Note:

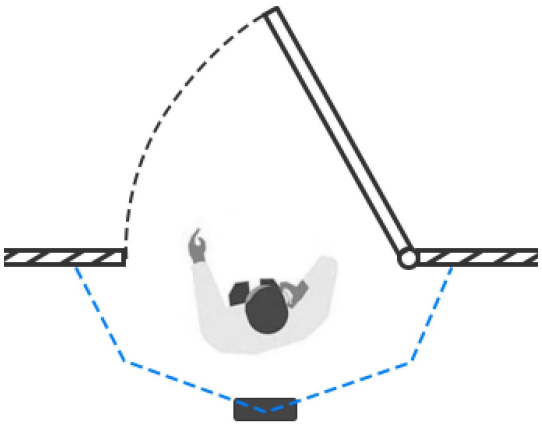
- Ensure that the ToF sensor is facing down and the tilt angle from the ground is no greater than 15° for the standard version, and no greater than 10° for the high ceiling mount version.
- Avoid direct Infrared LED light in the detection area.
- Not suggested to install the sensor close to glass or mirror.
- Ensure that there are no other objects blocking the ToF light within a 50cm radius of the device's field of view.
- Avoid installing the device against the wall and ensure the distance between the device and the wall as follows:



Condition	Standard Environment	The carpet/floor is Dark (need to set max noise filtering level)
Normal imaging	x>50cm, y>60cm	x>50cm, y>75cm
Normal counting	x>50cm, y>50cm	x>50cm, y>50cm

- When you install devices on the top of swinging doors, it is suggested to keep the door normally open. If the door must be normally closed, please install the device on the other side of the door to keep away from the door's movement. And it is suggested to keep away

from the door with a distance of at least 40cm.



6.5 Factors Affecting Accuracy

- Wearing a fisherman's hat or carrying a cardboard box on the shoulder: The target will not be recognized because it will become unlike a human in depth map.
- Handheld or cart-carrying a humanoid doll with sufficient height to pass by: The doll will be mistakenly detected as people because it is human-like in depth map.

7. Communication Protocol

VS135-P will post the people counting data in json format to HTTP URL or MQTT broker.

7.1 Line Crossing People Counting-Periodic Report


```
{
    "event":"People Counting",
    "report_type": "period",
    "device_info":
        {
            "device_name":"People Counter",
            "device_sn":"369362028335",
            "device_mac":"00:16:28:FA:8E:68",
            "ip_address":"192.168.0.99",
            "cus_device_id":"123468773",
            "cus_site_id":"asdfasf1231231",
            "running_time": 1564648484648,
            "firmware_version":"V_135.1.0.6-r1",
            "hardware_version":"V1.2"
        },
    "time_info":
```

```
        {
            "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
            "enable_dst":false,
            "dst_status":false,
            "start_time":"2022-12-20T18:15:00+03:00",
            "end_time":"2022-12-20T18:15:00+03:00"
        },
    "period_data":
        [
            {
                "line":1,
                "line_name": "line name",
                "line_uuid": "c2cff803-8311-4a73-8ff3-9348cf4fa0d9",
                "in":10,
                "out":9,
                "staff_in":1,
                "staff_out":1,
                "children_in":0,
                "children_out":0,
                "group_in": 1,
                "group_out": 0,
                "empty_cart_in":1,
                "empty_cart_out":1,
                "no_full_cart_in":1,
                "no_full_cart_out":1,
                "full_cart_in": 1,
                "full_cart_out": 1
            },
            {
                "line":2,
                "line_name": "line2 name",
                "line_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
                "in":0,
                "out":1,
                "staff_in":0,
                "staff_out":0,
                "children_in":0,
                "children_out":0,
```

```
            "group_in": 0,
            "group_out": 0,
            "empty_cart_in":1,
            "empty_cart_out":1,
            "no_full_cart_in":1,
            "no_full_cart_out":1,
            "full_cart_in": 1,
            "full_cart_out": 1
        }
    ],
"total_data":
    [
        {
            "line":1,
            "line_name": "line name",
            "line_uuid": "c2cff803-8311-4a73-8ff3-9348cf4fa0d9",
            "in_counted":10,
            "out_counted":9,
            "capacity_counted":1,
            "staff_in_counted":1,
            "staff_out_counted":1,
            "children_in_counted":0,
            "children_out_counted":0,
            "group_in_counted": 1,
            "group_out_counted": 0,
            "empty_cart_in_counted":1,
            "empty_cart_out_counted":1,
            "no_full_cart_in_counted":1,
            "no_full_cart_out_counted":1,
            "full_cart_in_counted": 1,
            "full_cart_out_counted": 1
        },
        {
            "line":2,
            "line_name": "line2 name",
            "line_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
            "in_counted":10,
            "out_counted":9,
```

```
                "capacity_counted":1,
                "staff_in_counted":1,
                "staff_out_counted":1,
                "children_in_counted":0,
                "children_out_counted":0,
                "group_in_counted": 1,
                "group_out_counted": 0,
                "empty_cart_in_counted":1,
                "empty_cart_out_counted":1,
                "no_full_cart_in_counted":1,
                "no_full_cart_out_counted":1,
                "full_cart_in_counted": 1,
                "full_cart_out_counted": 1
            }
        ]
    }
```


7.2 Line Crossing People Counting-Trigger Report


```
{
    "event":"People Counting",
    "report_type": "trigger",
    "device_info":
        {
            "device_name":"People Counter",
            "device_sn":"369362028335",
            "device_mac":"00:16:28:FA:8E:68",
            "ip_address":"192.168.0.99",
            "cus_device_id":"123468773",
            "cus_site_id":"asdfasf1231231",
            "running_time": 1564648484648,
            "firmware_version":"V_135.1.0.6-r1",
            "hardware_version":"V1.2"
        },
    "time_info":
        {
            "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
            "enable_dst":false,
```

```
            "dst_status":false,
            "time":"2022-12-20T18:15:00+03:00"
        },
    "trigger_data":
        [
            {
                "line":1,
                "line_name": "line name",
                "line_uuid": "c2cff803-8311-4a73-8ff3-9348cf4fa0d9",
                "in":1,
                "out":0,
                "staff_in":1,
                "staff_out":0,
                "children_in":0,
                "children_out":0,
                "group_in": 1,
                "empty_cart_in":1,
                "empty_cart_out":0,
                "no_full_cart_in":1,
                "no_full_cart_out":0,
                "full_cart_in": 1,
                "full_cart_out": 0
            },
            {
                "line":2,
                "line_name": "line2 name",
                "line_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
                "in":0,
                "out":1,
                "staff_in":0,
                "staff_out":0,
                "children_in":0,
                "children_out":0,
                "group_in": 0,
                "group_out": 0,
                "empty_cart_in":1,
                "empty_cart_out":0,
                "no_full_cart_in":1,
```

```
                "no_full_cart_out":0,
                "full_cart_in": 1,
                "full_cart_out": 0
            }
]
}
```


7.3 Region People Counting - Periodic Report


```
{
    "event":"Region People Counting",
    "report_type": "period",
    "device_info":
        {
            "device_name":"People Counter",
            "device_sn":"369362028335",
            "device_mac":"00:16:28:FA:8E:68",
            "ip_address":"192.168.0.99",
            "cus_device_id":"123468773",
            "cus_site_id":"asdfasf1231231",
            "running_time": 1564648484648,
            "firmware_version":"V_135.1.0.6-r1",
            "hardware_version":"V1.2"
        },
    "time_info":
        {
            "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
            "enable_dst":false,
            "dst_status":false,
            "start_time":"2022-12-20T18:15:00+03:00",
            "end_time":"2022-12-20T18:15:00+03:00"
        },
    "period_data":
        [
            {
                "region":1,
                "region_name":"Region1",
```

```
            "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
            "current_total":10,
            "current_staff":1,
            "current_children":1,
            "current_empty_cart":1,
            "current_no_full_cart":1,
            "current_full_cart": 1
        },
        {
            "region":2,
            "region_name":"Region2",
            "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4faaca",
            "current_total":10,
            "current_staff":1,
            "current_children":1,
            "current_empty_cart":1,
            "current_no_full_cart":1,
            "current_full_cart": 1
        }
    ]
}
```


7.4 Region People Counting - Trigger Report


```
{
    "event":"Region People Counting",
    "report_type": "trigger",
    "device_info":
        {
            "device_name":"People Counter",
            "device_sn":"369362028335",
            "device_mac":"00:16:28:FA:8E:68",
            "ip_address":"192.168.0.99",
            "cus_device_id":"123468773",
            "cus_site_id":"asdfasf1231231",
            "running_time": 1564648484648,
            "firmware_version":"V_135.1.0.6-r1",
            "hardware_version":"V1.2"
```

```
        },
    "time_info":
        {
            "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
            "enable_dst":false,
            "dst_status":false,
            "time":"2022-12-20T18:15:00+03:00"
        },
    "trigger_data":
        [
            {
                "region":1,
                "region_name":"Region1",
                "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
                "current_total":10,
                "current_staff":1,
                "current_children":1,
                "current_empty_cart":1,
                "current_no_full_cart":1,
                "current_full_cart": 1
            },
            {
                "region":2,
                "region_name":"Region2",
                "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4faaca",
                "current_total":10,
                "current_staff":1,
                "current_children":1,
                "current_empty_cart":1,
                "current_no_full_cart":1,
                "current_full_cart": 1
            }
        ]
}
```


7.5 Dwell Time Detection - Periodic Report


```
{
    "event":"Dwell Time Detection",
    "report_type": "period",
```

```
"device_info":
    {
        "device_name":"People Counter",
        "device_sn":"369362028335",
        "device_mac":"00:16:28:FA:8E:68",
        "ip_address":"192.168.0.99",
        "cus_device_id":"123468773",
        "cus_site_id":"asdfasf1231231",
        "running_time": 1564648484648,
        "firmware_version":"V_135.1.0.6-r1",
        "hardware_version":"V1.2"
    },
"time_info":
    {
        "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
        "enable_dst":false,
        "dst_status":false,
        "start_time":"2022-12-20T18:15:00+03:00",
        "end_time":"2022-12-20T18:15:00+03:00"
    },
"period_data":
    [
        {
        "region":1,
        "region_name":"Region1",
        "region_uuid": "c2cff789-8231-4a73-8ff3-9348cf4faaca",
        "max_dwell_time":156464,
        "avg_dwell_time": 156464,
        "staff_max_dwell_time":1522,"staff_avg_dwell_time":1522,
        "children_max_dwell_time":1522, "children_avg_dwell_time":1522
        },
        {
        "region":2,
        "region_name":"Region2",
        "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4faaca",
        "max_dwell_time":156464,
        "avg_dwell_time": 156464,
        "staff_max_dwell_time":1522,"staff_avg_dwell_time":1522,
```

```
                "children_max_dwell_time":1522, "children_avg_dwell_time":1522
                }
            ]
}
```


7.6 Dwell Time Detection - Trigger Report


```
{
    "event":"Dwell Time Detection",
    "report_type": "trigger",
    "device_info":
        {
            "device_name":"People Counter",
            "device_sn":"369362028335",
            "device_mac":"00:16:28:FA:8E:68",
            "ip_address":"192.168.0.99",
            "cus_device_id":"123468773",
            "cus_site_id":"asdfasf1231231",
            "running_time": 1564648484648,
            "firmware_version":"V_135.1.0.6-r1",
            "hardware_version":"V1.2"
        },
    "time_info":
        {
            "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
            "enable_dst":false,
            "dst_status":false,
            "time":"2022-12-20T18:15:00+03:00"
        },
    "trigger_data":
            [
                {
                "region":1,
                "region_name":"Region1",
                "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
                "people_id":1,
                "dwell_start_time":"2022-12-20T18:15:52+03:00",
                "dwell_end_time":"2022-12-20T19:15:52+03:00" ,
```

```
            "duration":5646,
            "staff":false,
            "children":true
            },
            {
            "region":2,
            "region_name":"Region2",
            "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4faaca",
            "people_id":2,
            "dwell_start_time":"2022-12-20T17:15:52+03:00",
            "dwell_end_time":"2022-12-20T19:15:52+03:00",
            "duration":5646,
            "staff":false,
            "children":true

            }
        ]
}
```


-END-

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